

Sales Bulletin**Ref: SB23-07**

August 10, 2023

**Air Canada Launches Upstream Check-in Service
at Zhongshan and Guangzhou Pazhou Ferry Terminals**

Starting August 10, 2023, passengers can check-in at Zhongshan and Guangzhou Pazhou Ferry Terminals, or continue to check-in at Shenzhen Shekou in the Greater Bay Area, conveniently connect to destinations in Canada, the United States, South America, and the Caribbean via our non-stop service from Hong Kong to Canada.

Travel to Other Destinations

Passengers are strongly recommended to contact the government of each country for a detailed and up-to-date information on health, passport, visa, and other entry requirements that applicable for your itinerary and travel document, as they may vary based on country of nationality and other factors. The final determination of entry in or transit through is the decision of the government and officials of the country to which you are traveling.

For more information, please visit [IATA Travel Centre](#).

Special services and excess baggage

Due to the limitation of services that can be offered at Shenzhen Shekou, Zhongshan and Guangzhou Pazhou. Excess baggage payments, special services (e.g. Unaccompanied minor) or special baggage (e.g. Pet in cabin, pet in the baggage compartment, sport equipment, etc.) are not available to Upstream Check-in passengers at Shenzhen Shekou, Zhongshan and Guangzhou Pazhou.

Passengers can pre-purchase for their checked baggage including excess baggage when online check-in opens (*Note: online check-in opens 24 hours before departure*).

For details, please refer to the enclosed e-leaflets.

Thank you for all your support to Air Canada.

Hong Kong Sales Office**Email:** hkg.sales@aircanada.ca

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2023年8月10日

中山港及广州琶洲港 海天港口值机服务已经开通

由2023年8月10日起，搭乘加拿大航空的旅客可在大湾区的中山港、广州琶洲港，或继续在深圳蛇口港办理值机手续，并于抵达香港国际机场时转乘香港至加拿大的直航航班，轻松前往加拿大、美国、南美和加勒比地区等目的地。

前往其他国家

我们建议您联系行程中各国政府的办事处，以获取有关健康、护照、签证和其他入境的详细要求及最新信息，因为这些信息可能会因为旅客的国籍和其他因素而有所不同。而且，是否准许您前往或途经的国家入境或过境的最终决定权是由当地政府和官员决定。

请访问[国际航空运输协会旅游中心](#)获取更多信息。

特殊服务及超重行李

由于深圳蛇口码头、中山港及广州琶洲港所提供的服务有限，使用这些港口上游值机的旅客无法提供超重行李付款、特殊服务（如无成人陪伴的未成年人）或特殊行李安排（如客舱宠物、行李舱宠物、运动器材等）。

携带超重行李的旅客，可以在网上办理登机手续时预购超重行李。

注：网上办理登机手续可在航班起飞前24小时开始办理

具体细节，请参照附件中的小册子。

感谢您一直对加拿大航空的支持。

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