

HX EXTERNAL SALES NOTICES

REF. HKAC - SN - 23010

ISSUED 11Apr, 2023



Where
Hong Kong
Begins

**Non-acceptance of Credit Card and UATP Payment in
Agency Channel for Hong Kong Airlines**

HX is committed to ensuring fairness and competitiveness in the global market. With this in mind, HX would like to inform you that for “851” ALL traffic documents (e.g. ticket issuance, EMD, EMCO ... etc) issued on or after 01 June 2023, credit card and UATP payment will NOT be accepted.

Non-compliance with this new policy will result in HX issuing ADMs to agents for the purpose of collecting amounts or making adjustments related to “851” ALL traffic documents. It will include a transaction fee of 5% with total amounts of “851” ALL traffic documents, as well as an applicable ADM document fee.

Hong Kong Airlines HONG KONG OFFICE

11Apr2023

