



KU-E-20230403

联程航段 (MARRIED SEGMENT) 政策

尊敬的代理人伙伴们,

大多数代理人都遵循良好的预订行为, 但仍有少数代理人会绕过联程航段的逻辑参数, 预定低于应预订的舱位并产生无效预订。这种做法给我司带来了收入损失, 也使我们其它代理人失去了销售机会。为避免这种损失, 我司要求多个航段的行程在须一次预定 (封口) 中完成, 并禁止企图操纵系统滥用联程航段预订低舱位的做法。

自 2023 年 4 月 10 日起, 科威特航空公司将执行以下 ADM 政策, 用于因违反联程航段规则的出票。

联程航段违规做法:

- 违反联程航段规则的行为
- 部分取消造成任何违反联程航段规则的行为
- 任何使用假航班/目的地以预订所需航段的低舱位的行为

ADM 罚款金额

OW 经济舱	USD 450
RT 经济舱	USD 840
OW 公务舱/头等舱	USD 900
RT 公务舱/头等舱	USD 1700

如果 IATA 代理人是给其它代理人出票, 该出票代理人因对任何滥用/违规行为负责, 并由出票代理人对相关滥用航段产生的 ADM 负责。

此外, 当发现未出票的滥用联程航段时, 我司有权在不事先通知的情况下取消预订。

如有任何持续滥用/错误超过 2 个月, 我司将取 BSP 授权。

感谢您宝贵的合作和支持。如果您有任何疑问, 请与您当地的科威特航空公司销售办事处联系。

科威特航空



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MARRIED SEGMENT POLICY

Dear Trade Partner

While most of the Travel community follows good booking practices, there are situations where a few are bypassing our Married Segment Logic parameters producing invalid bookings in lower RBDs than should be booked in. This practice represents revenue loss to Kuwait Airways and eventually lost sales opportunities for our esteemed trade partners. With the objective to avoid such losses Kuwait Airways requires that multi-segment journeys to be booked together in one transaction and prohibits several practices that intend to manipulate the system to produce bookings that are against the married segment logic.

Effective 10 april 2023 Kuwait Airways will apply the below ADM policy in the case E-tkts are issued from abusive bookings towards breaking married segments rules

Married Segment Violations:

- violation of married segments
- partial cancellation of any married segment made against rules
- any action to use fake flights/destinations in order to book for lower classes for the desired segments

ADM AMOUNTS

OW Economy	USD 450
RT Economy	USD 840
OW Business/First	USD 900
RT Business/First	USD 1700

In the case an IATA Agent issues tickets for any other agent, the ticketing agent will be responsible for any abuse/violations and any related ADMs will be issued against the applicable ticketing agent.

Also when Kuwait Airways detects married segment abuse in un-ticketed PNRs it has the right to cancel the reservations without prior notice.

If any persistent abuse/error for a period of 2 months will lead to withdrawal from ticketing authority through BSP-Link.

Thank you for your valuable partnership and support. If you have any queries, please contact your local Kuwait Airways sales office.

Best Regards

Kuwait Airways