## **Entry requirements to China**

The Chinese authorities have introduced requirements for passengers arriving in mainland China.

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Please note that travel restrictions are subject to change on a short notice. As a traveller you are always responsible for ensuring that you fulfill the requirements of your destination and possible transit country. You can read more about the latest entry requirements <u>here</u>.

Coronavirus testing requirements

All customers travelling to China are required to hold a negative coronavirus test result. Test requirements depend on where the customer has started his journey. Customers are recommended to contact their respective Chinese Embassy or Consulate prior to their journey, to verify latest requirements. Customers can choose to undergo the PCR test either in the country of origin or in the country of transfer. PCR test certificates issued by legally operating testing institutions (hospitals or laboratories) are accepted.

Testing at Helsinki Airport transfer area is available until 30 November 2022. If you have purchased a coronavirus testing package from Finnair and you won't be using it, please note that it is refundable until 4 December 2022 only.

Our ground crew at Helsinki Airport will assist you with any questions during the time you spend at Helsinki Airport.

Your options for reservation changes if you are travelling to China via Helsinki

- You can change your travel dates for later according to our <u>flexible ticket change policy</u> for bookings made latest on 31 May 2022.
- For bookings made from 1 June 2022 onwards, our normal ticket rules apply. Read more about the normal ticket rules <a href="here">here</a> and our ticket types and their benefits <a href="here">here</a>.

Check your options for reservation changes <u>here</u> if you are travelling to China directly from Helsinki.

If you booked your ticket through a travel agency or a tour operator, please contact them to make changes to your reservation. If you booked your ticket through Finnair,

our <u>customer service</u> is working hard to help you in this extremely exceptional situation. We are at your service also via chat, on our website or Finnair App. We are sorry that our customer service may be congested.

Health and safety measures during boarding and onboard

It is good to know that your temperature will be scanned at the departure gate in Helsinki. Those not fulfilling the health requirements set by the Chinese health authorities and those showing symptoms of coronavirus will be denied boarding.

Random temperature scanning is also possible during the flight.

Wearing a face mask on our flight is optional, unless it is specifically required by the authorities of your destination or origin country or the operating airline of your flight. Please read more <u>here</u>.

You will in addition be tested for coronavirus on arrival in China and will be quarantined for 14 days at your own cost in designated places.

Further information

You can find the latest entry restrictions via the destination country's government website, or from the applicable Embassy or Consulate.