

Agency Bulletin**Ref: 2243**

October 20, 2022

Update: Baggage Through-Check on Separate Tickets

Baggage through-check on separate tickets has resulted in unnecessary liability and system issues for Air Canada, as well as a violation of IATA requirements on separate bookings.

Air Canada has decided to follow suit with our partners and no longer offer through-checking of baggage when booked on separate tickets as per IATA recommendations.

As a result, **when two separate tickets are involved**, Air Canada will no longer through-check customer and/or baggage to the destinations of the second ticket, **except for** the below scenarios:

1. Separate Air Canada (014) tickets
2. Separate tickets with **Pacific Coastal (8P)** or **Air North (4N)**
3. An exception approved by Regulatory or Legal and documented on customer's file
4. Two tickets due to single coupon reissue during irregular operations (including AC to OAL)

Example: Customer has an original ticket YUL-**AC**-YYZ-**LH**-FRA, now reissued due to IROP on two tickets YUL-AC-YYZ on AC (014) ticket and YYZ-LH-FRA single coupon reissued on LH (220) ticket.

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