

 VSbulletin

Ref. SB0420

Issue Date: 18 July 2022

VSbulletin: Virgin Atlantic Operational Update - 18 July 2022

We remain committed to Hong Kong as part of our long term network plan and anticipate returning to this important Asian hub in March 2023, providing vital connectivity between the UK and Hong Kong for customers and global supply chains. Our Hong Kong customers are important to us and we'd like to apologise for any inconvenience caused. We look forward to returning to the skies with them next year.

We apologise for any inconvenience caused to customers due to travel between September 2022 and 26 March 2023, who will be affected by cancellations. We apologise for any inconvenience caused by these changes. Our [schedule change policy](#) allows customers to further amend their flights, should they wish, with no change fees or [request a refund](#).

We welcome the Government slot "amnesty", which will help reduce last-minute disruption to passengers' journeys during the busy holiday period and ease pressure on the aviation sector.

Bookings affected by these changes will be updated in your GDS on Saturday 23 July 2022.

If you have any queries relating to this communication, please contact our Sales Support – HKG.SalesSupport@fl9y.virgin.com or +852 2532 3080.