

Agency Bulletin**Ref: 2232**

June 16, 2022

Temporary exception for Shanghai

Due to the Chinese Government restriction, we are cancelling **AC27 YYZ PVG** for **June 16** and **June 23, 2022**.

You would have received notification via your respective GDS queue. Due to limited availability, you may rebook your customers for travel until October 31, 2022. Rebook up to Y class for Economy, up to O class for Premium Economy and up to J class for the Signature cabin as per the Schedule Change policy with applicable Endorsement code "DUE SKCH".

Refund is not permitted. Customer can continue to have the options to make changes, convert the ticket value to an Air Canada Travel Voucher or Aeroplan points (if eligible), or hold their ticket for future travel.

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