

The latest for you and your travelers



Shanghai, China (PVG) - Exception Policy

Issued: April 26, 2022

Update: May 25, 2022

- **Extend Ticket Issued On/Before date** 延长受影响机票的出票期
- **Extend Impacted Travel Dates for DFW-PVG flights** 延续受影响 DFW-PVG 航班的旅行日期

American Airlines has implemented a special exception policy to our travel partners that is now available for our mutual customers due to restrictions for travel to/from China. Affected flight segment must have been UC/UN/WK by AA without a flight protect to qualify for this policy. 因应进/出中国的限制，美国航空现提供给旅客特别豁免政策。根据政策，受影响的航段将会被改为“UC/UN/WK”并且不会做保护航班

Special Travel Exception Policy	
Affected Airport Codes: 受影响的机场	PVG 上海浦东
Tickets Issued On/Before: 机票发出日期	May 25, 2022
Impacted Travel Dates: 受影响的旅行日期	<p>Impacted Travel Dates are directional: 受影响的旅行日期及方向:</p> <p>DFW-PVG: April 11 – May 30, 2022 PVG-DFW: April 1, 2022 – June 3, 2022</p> <p>NOTE: affected flight segment must have been UC/UN/WK by AA without a flight protect* 受影响的航段将会被改为“UC/UN/WK”并且不会做保护航班</p> <p>*see Reissue Policy Information for exception 可参考豁免政策的重出机票信息</p>
New Travel Dates: 新的出行日期	April 27, 2022 – July 29, 2022
Reissuance of Tickets On/Before: 机票重出的日期	Same day as flight rebooking 重订位的同一天
Inventory Requirements: 订位舱规定	Lowest Inventory Available – Same Cabin

	同一客舱-最低的可预订订位舱
Endorsement Box Requirements: Ticket Reissue Required 重出机票的 Endorsement Box 输入	TNADV2/PVGLD
Changes to Origin/Destination: 更改出发地/目的地	Not Allowed 不允许 300-mile radius allowed 300 英里辐射区内可以 Refer to Changes to Origin/Destination 根据出发地/目的地
Changes to Connection City: 更改转机地	Allowed 允许
Changes to Co-Terminal:更改航站楼	Allowed 允许
Extended Travel Rebooking: 延长重新订位的旅行日期	Allowed 允许 Note: The new ticket must include:注意: 新机票必须包括 TNADVE/PVGLD in the Endorsement Box or will be subject to a debit memo Endorsement Box 内输入 TNADVE/PVGLD , 否则会有 ADM 生成

Refund Eligibility:退票	Review Policy Information in this notice 查看此政策的有关信息
Travel to/from/through on American, and JB Operated and Marketed Flights:乘坐 AA 及紧密合作伙伴的航班	Allowed only when connecting to affected AA service DFW-PVG-DFW 仅在连接到受影响的 AA 服务 DFW-PVG-DFW 时才允许
Sales Support Authorization 销售支持授权	Not available 不提供

Affected Airports - City and Country Association:

- Shanghai, China (PVG)

This information can also be found on SalesLink by viewing: [更多详情请点击以下链接查询](#)

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As always, we appreciate your continued business!

Thank you.