



## Reminder of Special Guidelines for Rebook and Refund Update

(Supersedes all previous references)

Dear  
Partners,  
2022

Travel  
28Apr

Emirates' flexible re-booking policy provides customers more opportunities to use their unused tickets or to book tickets for future plans. This re-booking policy covers your client's tickets issued on or before 30Apr 2022.

Attached [COVID-19 Travel Waiver Policy](#) is for your reference.

Customers are reminded that travel restrictions remain in place, and travellers will only be accepted on these flights if they comply with the eligibility and entry criteria requirements. Travel and entry requirements change frequently, and for these reasons we ask you to check via [Emirates Partners Portal](#) or [Emirates.com](#) for the latest information.

All information about where Emirates are flying now, the full re-booking policy and the travel requirements for each country, are available on the [Emirates Partners Portal](#).

PS. Customers who present fraudulent PCR test certificates at check-in are not entitled for the COVID-19 Change and Refund Policy.

We thank you for your ongoing support.

Emirates,  
Sales Office, Hong Kong.

**A Dubai corporation with limited liability**

HKGSS22012

Ref:

This email has been sent to you by Emirates, Hong Kong. If you wish to Unsubscribe, click [here](#).