



HKGSSU 22-006/GI
13 APR 2022

To: BSP Agents

Subject: Pre-register for airport quarantine procedures using MySOS [APPS installation]

Please be informed that Fast track is available for passenger who using Health and location Monitoring App (MySOS) when entering Japan from Narita International Airport, Haneda Airport, Chubu Centrair International Airport, Kansai International Airport, Fukuoka Airport.

Passenger can pre-register for airport quarantine procedures with this apps and complete the pre-application via the app at least 16 hours prior to your flight's scheduled arrival time.

For details, please refer information below.

① About MySOS

For the first 14 days after your entry to Japan, the Health Monitoring Center for Overseas Entrants (HCO) will contact you via push notifications and video calls (with AI automated video and/or a human operator) to confirm your current location and health condition.

- Target: **Flights arriving at HND, NRT, KIX, NGO, FUK** (as of 09MAR22)
- Documents which can be uploaded
- Negative Certificate
- Vaccination Certificate
- Written Pledge
- **Passengers who have registered for Fast Track will not have to complete the questionnaire, as the content will be covered by the registration process.**
- Web questionnaire
- Upload Deadline: 16 hours before arriving at Japan
- Once the documents are uploaded, the documents will be check through (currently it is uncertain as to how much it takes to confirm the validity)

→Passengers close to arriving will be prioritized

- By meeting the following requirements, airlines staff will not be required to check negative certificates by pressing bottom left part of the screen,
 1. Status shows **“Review Completed”**
 2. the screen is colored in GREEN
 3. Name, date of birth and passport number are matched against the passport
 4. Test result was issued less than 72 hours before departure.

→The time needs to be checked by the airline staff. The time will be shown in local time.

- For all other cases, negative certificates will be checked visually.



→The status can be reviewed with a screen in yellow, but **a negative certificate will always be required to check if the color is other than green.**

- MySOS app with a function to upload these documents can only be installed from the QR code on the MHLW webpage or leaflet.
- Passenger travel together can be registered if he/she is 12 years old and younger.

② Introduction of Fast Track

- Target: **Flights arriving at HND, NRT, KIX, NGO, FUK**
- Passengers who have uploaded documents above on MySOS will be exempted from some of the quarantine procedures which are now done by paper. This will lead to shortening of the time for passengers to leave the airport.
- Arrival test and transport to hotel will be done the same.
- The route itself will not be changed (update could happen)
- Even if the status of MySOS is reviewed with yellow, they can be in Fast Track if the status is updated to green.
- MySOS will be checked by quarantine officers and quarantine support staff upon arrival.
- Documents are not required to be distributed if the passengers claim that he has MySOS in green.

③ Useful link:

Any updates, please always refer to below link.

- URL of MHLW for more details of Fast Track MySOS APP.
<https://www.hco.mhlw.go.jp/fasttrack/en/>
- Manual of how to register Fast Track via MySOS app:
<https://teachme.jp/111284/manuals/14631275/>

Should you have any enquiries, please contact our JAL sale representative for details.

Thank you for your kind attention.

Passenger Sales & Marketing
Hong Kong, Macau & Southern China
Japan Airlines Co., Ltd.
Incorporated in Japan