

**Agency Bulletin****Ref: 2210**

February 17, 2022

**Flight Schedules between Hong Kong and Canada**

In light of the ongoing regulatory restrictions and operational challenges in Hong Kong, Air Canada has revised its March and April schedules.

Flights AC007 from Vancouver to Hong Kong have been cancelled in March, but we are pleased to confirm normal operations of the following AC008 services from Hong Kong to Vancouver:

Flight number	From	Technical stop*	To	Frequency
AC 8	Hong Kong	Seoul	Vancouver	02Mar, 06Mar, 09Mar, 13Mar 16Mar, 23Mar 30Mar

\* Passengers can remain in their seats on board during the technical stop at Seoul Incheon airport. There is no need to deplane, and there will not be any passengers joining the flight at Incheon.

The resumption of Hong Kong – Toronto flights is postponed until May.

Please refer to your GDS for the latest flight schedule and consult the latest Schedule Change Policy (Ref: 2202) for your options to rebook, refund, or convert the ticket to Air Canada Travel Voucher.

Please be reminded that segment status changes due to a Schedule Change (SKCH) will be queued to your CRS and must be actioned within 14 days from the schedule change notification or 7 days prior to departure, whichever is earlier. This includes cancelling ticketed or un-ticketed segments with TK status code. If Air Canada determines that a CRS subscriber has engaged in practices that conflict with these procedures, the travel agency will be subject to \$50 CAD/USD charge per passenger for each TK segment (SKCH) not actioned within the time frame. You can refer to the latest [CRS BOOKING AND TICKETING POLICY](#) which is on June 10, 2021.

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