

The latest for you and your travelers



American Airlines Name Change 2022 - Update 2 - Special Exception Policy



Update: February 11, 2022

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Change Endorsement Requirement

American Airlines has implemented a special exception policy to our travel partners that is now available to allow our mutual customers the freedom of a name change on eligible tickets. This special exception policy on American is available when ticketed on AA Prime or AA*(codeshare) and exchanging to **AA Prime only**. Further details are indicated below:

Special Travel Exception Policy	
Affected Airport Codes:	Any 001 wholly unused ticket* *Must include AA or AA*(codeshare) space
Tickets Issued On/Before:	Applies to all valid changeable tickets
Impacted Travel Dates:	Not applicable
New Travel Dates:	Any date is allowed within the applicable tickets validity
Reissuance of Tickets On/Before:	Same day as flight rebooking, must exchange no later than March 31, 2022
Inventory Requirements:	Not applicable
Endorsement Box Requirements: Ticket Reissue Required	Endorsement Box requirement: NCC19
Changes to Origin/Destination:	Allowed Refer to Changes to Origin/Destination
Changes to Connection City:	Allowed
Changes to Co-Terminal:	Allowed
Extended Travel Rebooking:	Not allowed Must exchange no later than March 31, 2022
Refund Eligibility:	No Refund Allowed Canceled flight or delayed flights may qualify for a refund via GDS/ARC/BSP

Travel to/from/through on American, and JB Operated and Marketed Flights:	AA Prime or AA*(codeshare) flights may be exchanged to AA Prime Flights only
Sales Support Authorization	SalesLink Service Request is not available for this exception

Affected Airports - City and Country Association:

- All AA/AA* (codeshare) Cities

This information can also be found on SalesLink by viewing:

[Latest Communication Updates](#)

As always, we appreciate your continued business!

Sincerely,

Agency Relations

American Airlines Global Sales

Thank you.

Best Regards,