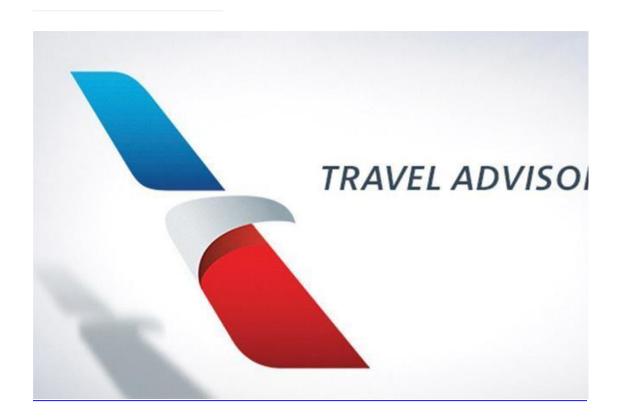
The latest for you and your travelers





## American Airlines Name Change 2022 - Update 2 - Special Exception Policy



Update: February 11, 2022

Remove AAdvantage Member Requirement

## Change Endorsement Requirement

American Airlines has implemented a special exception policy to our travel partners that is now available to allow our mutual customers the freedom of a name change on eligible tickets. This special exception policy on American is available when ticketed on AA Prime or AA\*(codeshare) and exchanging to **AA Prime only**. Further details are indicated below:

Special Travel Exception Policy	
Affected Airport Codes:	Any 001 wholly unused ticket*
	*Must include AA or AA*(codeshare) space
Tickets Issued On/Before:	Applies to all valid changeable tickets
Impacted Travel Dates:	Not applicable
New Travel Dates:	Any date is allowed within the applicable tickets validity
Reissuance of Tickets On/Before:	Same day as flight rebooking, must exchange no later than March 31, 2022
Inventory Requirements:	Not applicable
Endorsement Box Requirements:  Ticket Reissue Required	Endorsement Box requirement: NCC19
Changes to Origin/Destination:	Allowed  Refer to Changes to  Origin/Destination
Changes to Connection City:	Allowed
Changes to Co-Terminal:	Allowed
Extended Travel Rebooking:	Not allowed  Must exchange no later than March 31, 2022
Refund Eligibility:	No Refund Allowed  Canceled flight or delayed flights may qualify for a refund via GDS/ARC/BSP

<u>o</u>	AA Prime or AA*(codeshare) flights may be exchanged to AA Prime Flights <b>only</b>
Sales Support Authorization	SalesLink Service Request is not available for this exception

## **Affected Airports - City and Country Association:**

o All AA/AA\* (codeshare) Cities

This information can also be found on SalesLink by viewing:

**Latest Communication Updates** 

As always, we appreciate your continued business!

Sincerely,

Agency Relations

American Airlines Global Sales

Thank you.

Best Regards,