

Agency Bulletin

Ref: 2209

February 10, 2022

UPDATE : Tightened Transit Services at Hong Kong International Airport

Please be informed that the temporary suspension of transfer/transit services at Hong Kong International Airport, for persons who have stayed in Group A countries for the past 21 days (reduced to 14 days effective 00:00 February 16, 2022), has been extended until **March 15, 2022**. The cutover time is based on the Scheduled Time of Arrival ("STA") of the incoming flights. This measure will be reviewed by Hong Kong Government in a month's time.

Details on the relevant boarding and compulsory quarantine requirements for respective specified places can be found at www.coronavirus.gov.hk/eng/inbound-travel.html.

Please refer to your GDS for the latest flight schedule and consult the latest Change Fee waiver policy (Ref 2208) for your options to rebook, refund, or convert the ticket to Air Canada Travel Voucher.

Should affected passengers be rebooked on future flights transit via Hong Kong, please refer to below transit requirements.

Hong Kong Interline Transit Requirements

Flight connections between Air Canada and select airlines are possible at Hong Kong International Airport until further notice:

The following airlines can issue Air Canada's boarding passes and fulfill the interline transit requirements with Air Canada in HKG:	
BR - Eva Air	7C - Jeju Air
CA - Air China	NZ - Air New Zealand
CX - Cathay Pacific	CI - China Airlines
KE - Korean Air	HX - Hong Kong Airlines
NH - ANA / All Nippon Airways	GA - Garuda Indonesia
OZ - Asiana Airlines	VN - Vietnam Airlines
PR - Philippine Airlines	SQ - Singapore Airlines
TG - Thai Airways	

This is not an exhaustive list. These restrictions are temporary and are subject to change.

Passengers travelling on airlines that can connect with Air Canada in Hong Kong will need to comply with the following temporary requirements from the local authorities:

- Connecting flights must be captured on the **same air ticket** (separate tickets are not allowed due to a lack of check-in facilities in the transit area of Hong Kong International Airport)
- Passengers must be **checked through to the final destination** at the first airport of the itinerary. Passengers must be issued with **boarding passes of both connecting flights into and out of Hong Kong at the origin airport**. Failure to do so may lead to denied boarding at the origin airport, or deported back to the origin after landing at Hong Kong International Airport
- Baggage must be tagged through to the final destination
- It is passenger's responsibility to ascertain their eligibility to enter the destination country
- Maximum layover time inside Hong Kong International Airport is 24 hours
- No transfers to destinations in Mainland China airports are allowed

Please refer to Hong Kong International Airport (HKIA) for the latest information:
<https://www.hongkongairport.com/en/important-notice/index.page?noticeid=1523424631510-3>

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