

January 5, 2022

Sales Bulletin 22-01

Flight Cancellations between Hong Kong and Canada

In light of the impacts of the COVID-19 Omicron variant on our Hong Kong operations, which includes mandatory flight bans imposed by the Hong Kong government, travel advisories, crew constraints and local movement restrictions, we are temporarily suspending our **Vancouver – Hong Kong (AC007/AC008)** and **Toronto – Hong Kong (AC015/AC016)** services.

Note: Last flights to operate will be **AC008 from HKG-YVR on January 6** and **AC016 from HKG-YYZ on January 7**. All passenger flights are planned to resume on **March 1**.

If you purchased your ticket directly through aircanada.com, please rebook to alternative flights by calling Air Canada Reservation agents at 800-906-519 (from Hong Kong) or 400-112-277 (from Shenzhen/Guangzhou). For international and other numbers, visit www.aircanada.com/othernumbers. Alternatively, you may visit “My bookings” on aircanada.com to refund or to convert the ticket to an Air Canada Travel Voucher.

Important reminder: the sample of the PCR tests for arrivals into Hong Kong must be taken within the 48 hours of the scheduled departure time of the aircraft that is directly landing Hong Kong.

For example, you are connecting from Air Canada onto Korean Air with a different flight number and aircraft in Seoul, the 48 hours start from the scheduled departure time from Seoul. If, after 01 Mar, you are booked on an Air Canada service from Canada to Hong Kong with just a technical stop in Seoul, because the whole journey Canada – Seoul – Hong Kong is operated by the same aircraft under the same flight number, and there is no deplaning in Seoul, the 48 hours start from the scheduled departure time from Canada.

Further Information:

Boarding and quarantine requirements for entry Hong Kong or Transit Hong Kong:
<https://www.coronavirus.gov.hk/eng/inbound-travel.html>

IATA Travel Centre:
<https://www.iatatravelcentre.com/world.php>