

关于中华人民共和国交通运输部颁布【公共航空运输旅客服务管理规定】的通知

尊敬的英国航空代理伙伴们，

应中华人民共和国交通运输部关于【公共航空运输旅客服务管理规定】政策的实施，自2021年9月1日起，已取得英国航空公司出票资质的代理商需严格履行此相关规定。

请确保在完成机位预订时，消费者已完全知晓相关规定及条款。

详情请见如下链接：

<https://www-cloud.britishairways.com/zh-cn/information/legal/conditions-of-carriage>

<https://www-cloud.britishairways.com/zh-cn/information/legal/additional-conditions-of-carriage>

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英国航空公司

2021年9月27日

In relation to Enforcement of the Provision on Administration of Passenger Services in Public Air Transport

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Dear Partner of British Airways,

In respect of the provision on Administration of Passenger Services in Public Air Transport published by Ministry of Transport, PRC, the entitled BSP agencies of British Airways are required to comply with the relevant regulations effective 01Sep2021.

Please ensure that customers are notified of these terms at the time of bookings.

Please kindly refer the below link to find more details:

<https://www-cloud.britishairways.com/zh-cn/information/legal/conditions-of-carriage>

<https://www-cloud.britishairways.com/zh-cn/information/legal/additional-conditions-of-carriage>

British Airways PLC