

KRCOM21011117

Dear Trade Partners,

**REF: PASSENGER'S INFORMATION AND CONTACT NUMBER TO BE CORRECTLY INSERTED IN THE PNR**

Kindly being informed that, when making reservation on Cambodia Airways' flights through any channel, please pay high attention to ensure that all passengers' name should be the same as that is listed on all of the documents provided for travel. Should there be any problem caused by incorrect passenger information in the reservation records while checking in to be onboard, KR will adhere to the name correction charging clause accordingly.

As to booking through Global Distribution System (GDS), it is mandatory to input the correct and full passenger's information together with contact number. In case there are any changes of the scheduled flights, KR will notify passengers directly according to the contact numbers in the booking. If any agent chooses to input their company's contact number instead, all KR's information will be channeled through this contact number and the agent needs to take full responsibility to convey the message to the passengers with their acknowledgement.

Thank you for your cooperation.

**Cambodia Airways, Co., Ltd**

**December 17, 2021**

