



September 21, 2021

Ref: 2133

To: All Travel Agents

Schedule change between Hong Kong and Canada

Effective today until **December 1, 2021**, Air Canada flights between Hong Kong and Canada are required to make a technical stop in Seoul. Passengers will remain in their seats on board during the technical stop at Seoul Incheon airport. There is no need to deplane, and there will not be any passengers joining the flight at Incheon.

Flights from Hong Kong to **Vancouver** operate on Wednesdays and Sundays

Period	Flight number	From	Dep. Time	To	Arrival Time	From	Dep. Time	To	Arrival time
Sep 21 – Oct 27	AC 8	HKG	08:50	ICN	13:25	ICN	14:40	YVR	08:20
Oct 31 – Nov 3	AC 8	HKG	10:15	ICN	14:50	ICN	16:05	YVR	09:40
Nov 7 – Nov 28	AC 8	HKG	10:15	ICN	14:50	ICN	16:05	YVR	08:40

Flights from Hong Kong to **Toronto** operate on Fridays

Period	Flight number	From	Dep. Time	To	Arrival Time	From	Dep. Time	To	Arrival time
Oct 8 – Oct 29	AC 16	HKG	10:15	ICN	14:50	ICN	16:20	YYZ	16:15
Nov 5	AC 16	HKG	09:50	ICN	14:25	ICN	15:40	YYZ	15:20
Nov 12 – Nov 26	AC 16	HKG	09:50	ICN	14:25	ICN	15:40	YYZ	14:20

Please refer to your GDS for the latest flight schedule and consult the latest Schedule Change Policy (Ref: 2127) for your options to rebook, refund, or convert the ticket to Air Canada Travel Voucher.

Please be reminded that segment status changes due to a Schedule Change (SKCH) will be queued to your CRS and must be actioned within 14 days from the schedule change notification or 7 days prior to departure, whichever is earlier. This includes cancelling ticketed or un-ticketed segments with TK status code. If Air Canada determines that a CRS subscriber has engaged in practices that conflict with these procedures, the travel agency will be subject to \$50 CAD/USD charge per passenger for each TK segment (SKCH) not actioned within the time frame. You can refer to the latest [CRS BOOKING AND TICKETING POLICY](#) which is on June 10, 2021.

Hong Kong Sales Office

Email: hkg.sales@aircanada.ca

Phone: 800-906-519 (Hong Kong toll free), 400-112-2776 (Guangzhou/Shenzhen toll free)