



HKGSSU 21-030/GI
31AUG2021

To: BSP Agents

Subject: Notice to passengers departing from China by JAL Operated Flights

Thank you for your continued support of Japan Airlines.

Japan Airlines would like to deliver measures in place to ensure passengers of our high service standard, the following measures is organized in line with regulations introduced by Decree of the Ministry of Transport of China.

- ① Boarding conditions of infants, pregnant woman and unaccompanied minor passengers
- ② Excess baggage charges
- ③ Overbooking handling on the date of departure flights

For more details, please refer to JAL Website (Notice to passengers departing from Beijing, Dalian, Tianjin, Shanghai and Guangzhou flights operated by JAL) below:

https://www.jal.co.jp/jp/en/info/2021/inter/210825_02/

We would like to request travel agent to notify the passengers who have reservation and travel on JAL operated flights departing China (JAL online cities: Beijing, Dalian, Tianjin, Shanghai and Guangzhou) from 1st September, 2021 for the above updates along with Conditions of Carriage. For details, please consult with your Sales Representatives, or kindly refer to the links below for related information:

• **JAL Website**

Notice to passengers departing from China by flights operated by JAL:

<https://www.jal.co.jp/jp/en/info/2021/inter/210825/>

Condition of Carriage (International Passenger and Baggage):

<https://www.jal.co.jp/jp/en/inter/carriage/>

• **The Civil Aviation Administration of China website (only in Simplified Chinese)**

http://www.caac.gov.cn/XXGK/XXGK/MHGZ/202103/t20210315_206814.html

Should you have any enquiries, please contact our JAL sale representative for details.

Thank you for your kind attention.

Passenger Sales & Marketing

Hong Kong, Macau & Southern China

Japan Airlines Co., Ltd.

Incorporated in Japan