

Dear Valued Customers,
尊敬的客户，

Launching Upstream Check-in Service

海天港口值机服务

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Passenger can now check in at Shenzhen Shekou in the Pearl River Delta and conveniently connect to destinations in Canada, the United States, South America and the Caribbean via our non-stop service from Hong Kong to Vancouver and Toronto.

现在，旅客可以在珠江三角洲深圳蛇口港办理登机手续，然后通过我们提供的香港至温哥华和多伦多的直航服务，便捷地中转前往加拿大，美国，南美和加勒比地区的目的地。

Upstream Check-in service is available at the Shekou ferry port to the following travelers:

目前可适用于深圳蛇口做海天港口值机服务的旅客包括：

Entry into Canada

进入加拿大

- Canadian Citizens (Canadian passport holders)
加拿大公民（加拿大护照持有者）
- Permanent Residents (PR card holders)
加拿大永久居民（永久居民枫叶卡持有者）
- Immediate family members (legal spouses, parents or children below 22 years old) of Canadian citizens or permanent residents, provided that their Canadian citizen/PR immediate family member is already in Canada at the time of their flight to Canada. Documentary evidence of 'immediate family' relationship to the Canadian citizen/permanent resident is required (e.g. birth or marriage certificates etc.).

加拿大公民或永久居民的直系亲属（合法妻子，父母或 22 周岁以下的子女）

需在飞行前确认该公民或永久居民已在加拿大境内，并提供其加拿大公民或永久居民的相关资料（例如：出生证明或结婚证等）。

- Effective **July 1, 2021**, student who is holding a valid study permit or a letter of authorization confirming approval of a study permit; and possesses a recent confirmation of his/her study program from an approved designated learning institution (DLI – Designated Learning Institution) with a

COVID-19 readiness plan approved by its province or territory government.

于 **2021 年 7 月 1 日** 起，持有效学生签证或正式授权书确认已获批学生签证者；並持有关学习机构近期发出的确认书并确认他/她所报读的课程，此学习机构必须是政府认可的 DLI 机构之一 (DLI – Designated Learning Institution)，而此机构所提供的新冠防疫计划必须获其省或地区政府批准。

Please note Upstream Check-in service is not available to extended family members (siblings, grandparents, grandchildren etc.) or work permit holders at this stage.

请注意：目前阶段，此海天港口值机服务不适用于加拿大公民的家庭成员（兄妹，外祖父母，外孙，孙女等）或工作许可证持有者。

Travel to Other Destinations

前往其他国家

We strongly recommend contacting the government of each country on your itinerary for detailed and up-to-date information on health, passport, visa, and other entry requirements applicable to your case, as they may vary based on country of nationality and other factors. The final determination of entry or transit is the decision of the government and officials of the country to which you are travelling.

我们建议您联系行程中各国政府的办事处，以获取有关健康、护照、签证和其他入境的详细要求及最新信息，因为这些信息可能会因为旅客的国籍和其他因素而有所不同。而且，是否准许您于前往或途经的国家入境或过境的最终决定权是由当地政府和官员决定。

More information can also be found on the [IATA Travel Centre](#)

您可以在[国际航空运输协会旅游中心](#)获取更多信息

More details on special services and excess baggage

有关特殊服务及超重行李的详情

Due to the limitation of services that can be offered at Shenzhen Shekou, excess baggage payments, special services (e.g. Unaccompanied minor) or special baggage (e.g. Pet in cabin, pet in the baggage compartment, sport equipment, etc.) are not available to Upstream Check in customers at Shenzhen Shekou.

由于深圳蛇口码头所提供的服务有限，使用港口上游值机的旅客在蛇口无法提供超重行李付款、特殊服务（如无人陪伴的未成年人）或特殊行李（如客舱宠物、行李舱宠物、运动器材等）。

Passengers with excess baggage can pre-purchase extra baggage online when online check-in opens.

有超重行李的旅客可以在网上预办登机时，预购超重行李。

For more details, please find the additional information in the attached bulletin.

具体细节，请参照附件中的资料信息。

Thank you for all your support to Air Canada.

感谢您一直对加拿大航空的支持。

Best Regards,