

News Release

Air Canada Ready to Connect Hong Kong to Canada

Book with confidence with Air Canada's new travel policy

Attention Editors: Watch our Senior Vice-President, Network Planning and Revenue Management, Mark Galardo discuss about Air Canada's rebuild strategy

Hong Kong, July 29, 2021 – Following the Government of Canada's announcement to reopen international borders on September 7th, Air Canada is pleased share details of its planned Hong Kong to Canada schedule between August and October. Seats are available for sale through all booking channels including aircanada.com and via travel agencies.

The loosening of restrictions enables foreign nationals who have been fully vaccinated with the Government of Canada-accepted vaccines (Moderna, Pfizer, AstraZeneca, and J&J) at least 14 days prior and who meet specific entry requirements to enter Canada for non-essential travel. See the Government of Canada's <u>full</u> list of requirements for travellers entering Canada.

"As travel restrictions ease across the globe, we are committed to rebuild our international network and continue as a global carrier connecting the world to Canada. With our Hong Kong customers eager to travel again to Canada, we are ready to reunite customers with their families and friends," said Kiyo Weiss, Director, Sales-Asia at Air Canada. "Our flights from Hong Kong to Vancouver and Toronto conveniently connect to our flights across Canada and the U.S. at our Vancouver and Toronto hubs. With our industry-leading CleanCare+ bio-safety protocols, Air Canada has your health and safety as its top priority. We know people are excited to travel, and we look forward to welcoming our customers onboard," concluded Ms Weiss.

Air Canada is offering AC8 and AC16 of flights per week on a 298 seat Boeing 787-8 Dreamliner featuring a choice of three cabins of service: Air Canada Signature Class, Premium Economy and Economy class.

Period	Flight	Routes	Departure Time	Arrival Time	Aircraft type	Day of week
Aug 1 – Aug 7	AC008	Hong Kong to Vancouver	14:35	11:20	789	1,4,6,7
Aug 8 – Aug 14						1,3,4,5,6,7
Aug 15 – Aug 27						Daily
Aug 29 – Sep 6						1,4,7
Sep 8 – Oct 28			19:05	15:50		1,3,4,7
Aug 1 – Oct 28	AC016	Hong Kong to Toronto	13:55	16:55		2,5,6



Note that Air Canada's commercial schedule may be adjusted as required based on the COVID-19 trajectory and government restrictions. Passengers are responsible for ensuring they meet all government entry requirements, including holding the correct travel documents, visas, any required health certificates, and all other eligibility requirements for any flights they purchase. For the most current information, please <u>visit our Information Hub or IATA's Timatic website</u>.

Travel Policy: Book with confidence

Air Canada's new refund policy is applicable to all tickets purchased. It offers customers the option of a full refund to the original form of payment, an Air Canada Travel Voucher or the equivalent value in Aeroplan Points with a 65% bonus should the airline cancel or reschedule a flight by more than three hours.

International Services

Air Canada's international services include wide-body aircraft featuring choices of Air Canada Signature Class with lie-flat seating, Premium Economy and Economy Class. Hours of complimentary inflight entertainment is available at every seat throughout the aircraft along with options to purchase onboard wifi.

All customers are provided with individual care kits which contain antiseptic wipes, face covering and hand sanitizer. Air Canada's onboard services have resumed, and will gradually feature new meals inspired by a panel of celebrated Canadian chefs on international flights departing Canada.

Customers can also collect and redeem Aeroplan points through Canada's leading loyalty program when travelling with Air Canada, and eligible customers have access to priority check-in, Maple Leaf Lounges in Canada, priority boarding and other benefits, where available.

Travelling internationally? Visit our <u>Travel information hub</u> or <u>IATA's Timatic website</u> for the latest government entry requirements. Customers are responsible for ensuring they meet all government entry requirements, including holding the correct travel documents, visas, any required health certificates, and all other eligibility requirements for any flights they purchase. Government requirements may change with little notice.

About Air Canada

Air Canada is Canada's largest domestic and international airline, and in 2019 was among the top 20 largest airlines in the world. It is Canada's flag carrier and a founding member of Star Alliance, the world's most comprehensive air transportation network. Air Canada is the only international network carrier in North America to receive a Four-Star ranking according to independent U.K. research firm Skytrax. In 2019, Air Canada was named Global Traveler's Best Airline in North America for the second straight year. In January 2021, Air Canada received APEX's Diamond Status Certification for the Air Canada CleanCare+biosafety program for managing COVID-19, the only airline in Canada to attain the highest APEX ranking. Air Canada has also committed to a net zero emissions goal from all global operations by 2050. For more information, please visit: aircanada.com/media, follow Air Canada on Twitter and LinkedIn, and join Air Canada on Facebook.

Contacts: media@aircanada.ca
Internet: aircanada.com/media

Sign up for Air Canada news: aircanada.com

Media Resources:

Photos Videos B-Roll Articles

