

HKGSSU 21-021/GI 28 July 2021

To: BSP Agents

Subject: Introduction of Free excess baggage campaign for Hong Kong to North America

Please be informed that "Free Excess baggage campaign" will be started as follows.

(1) Promotion period: (Based on 1st JL operating international flight date)

Sales period: 01 August, 2021 to 30 September, 2021

Travel period: 01 August, 2021 to 30 September, 2021

(2) Applicable Route/Flight and Ticket:

-Passengers who booked and purchased JAL Roundtrip or One-Way tickets originating from Hong Kong to North America on an eligible JAL flight during promotion period. Flights must be operated by JAL.

- -Codeshare flights operated by other airlines and return segment will not be applicable.
- -JAL international tickets starting with the 131 airline code.
- (3) Applicable Class: All ticket fare type including Child, Infant and Award tickets.

(4) Special Offer:

In addition to the normal free checked baggage allowance, one free excess baggage will be entitled.

- *Total baggage allowance for First class and Business class: 3 + 1 Piece.
- *Total baggage allowance for Premium economy and Economy class: 2 + 1 Piece.

This service can be used together with JAL Global Club, JMB Service Status and oneworld Elite Status Member benefits.

(5) Application Method:

Send an application by email to JAL Hong Kong Sales office at org.hkgssp.jali@jal.com (*)

Email Content includes: (1) Confirmed Booking Reference (PNR) & (2) Ticket number

(*) Please note this email address is used for this campaign only.

JAL shall not be responsible for unattended query to this email once the campaign is over.

(6) Application deadline:

Please sent your application at least 5-working day before the reserved flight date of 1st JL operating flight.

*If there are any changes in the flight or date of travel, please inform the JAL Sales office above by the application deadline. If the flight has changed and have not informed the JAL Sales office of the change within the application deadline specified above, offer will be not eligible.

Should you have any enquiries, please contact our JAL Sales representative for details.

Thank you for your kind attention.

Passenger Sales & Marketing

Hong Kong, Macau & Southern China

Japan Airlines Co., Ltd.

Incorporated in Japan