【旅游同业使用 GDS EMD 收取长荣/立荣航空国际线航段之未登机费用于官网解除机票限制上线通知 】

自 2021 年 6 月 16 日起,旅游同业自行收取之旅客未登机费用,可利用长荣航空 官网 "行程管理 →未登机费收取"之服务项目,输入 EMD 号码及旅客姓名, 经系统检核无误后将自动解除机票使用限制,以利同业后续作业。

※ 旅游同业若以机票号码输入,务必勾选已透过旅行社支付未登机费并开立电子杂项交换券(EMD),若未勾选上述选项,系统将进行信用卡付款流程,可能重复支付未登机费。

[Suspended ETKT coupon paid by GDS EMD can be reinstated through EVA Website]

As of 16JUN2021, travel agents are allowed to reinstate ETKT coupon status through EVA AIR website by entering the GDS EMD number.

GDS EMD will be recognized to reinstate ETKT coupon status at "No-show charge" webpage. Suspended coupon will be reopened once system verifies the EMD amount/status. Travel agents can go on for further process.

If data retrieved by Ticket Number at No-show charge webpage, please be reminded to click the box "Already paid the no-show fee and issued EMD through a travel agency". Otherwise, system will process the payment procedure and No Show Fee might be charged again.