

 VSbulletin

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VSbulletin – Virgin Atlantic to operate from London Heathrow Terminal 3 from 15 July

We're delighted to confirm that from Thursday 15 July 2021, Virgin Atlantic will return to their home in London Heathrow Terminal 3, following over a year of closure due to the Covid-19 pandemic.

Alongside partner Delta Air Lines, customers will be safely welcomed back to the award-winning facilities, where all customers will receive the famous Virgin Atlantic welcome in our dedicated area in the terminal, along with flexible check-in options and warm hospitality.

Virgin Atlantic Upper Class customers, Flying Club Gold members and other eligible customers will once again be able to enjoy access to the award-winning Clubhouse, Revivals lounge and Upper Class Wing, which will also reopen from 15 July.

As a reminder, the below customers can access the Clubhouse:

- Passengers travelling in Upper Class
- Passengers travelling in Delta One
- Flying Club Gold members travelling on Virgin Atlantic
- Delta SkyMiles Diamond Medallion card holders*
- Delta SkyMiles Platinum Medallion card holders*
- Flying Blue Platinum card holders*
- Air New Zealand Gold card holders when travelling with Virgin Atlantic to San Francisco
- Air New Zealand Gold Elite card holders when travelling with Virgin Atlantic to San Francisco
- Singapore Airlines KrisFlyer Elite Gold members and PPS card holders**
- Virgin Australia Velocity Club Gold card holders**
- Virgin Australia Velocity Club Platinum card holders**
- Virgin Australia Velocity The Club card holders**

*When travelling on a Virgin Atlantic or Delta Air Lines operated flight leaving the UK.

**When travelling on a Virgin Atlantic operated flight.

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This means that **from 15 July, all departing customers should go to Terminal 3** rather than Terminal 2, which will remain in use up to and including 14 July.

All flights from 'Red' list countries will continue to arrive into Terminal 4. However, customers departing to Red list destinations should go to Terminal 3.

We're delighted to finally be back on our 'home turf' and our teams can't wait to warmly welcome back customers to Terminal 3.

If you have any queries relating to this communication, please contact our Sales Support – HKG.SalesSupport@fly.virgin.com or +852 2532 3080.