

 VSbulletin

Ref. SB0392
Issue Date: 06 July 2021

VSbulletin – Policy Updates – 05 July 2021

We need to let you know that we have updated some of our policies.

We've made some amendments to our [Distribution Policy](#). Please take some time to have a read and ensure you're up to date with all changes.

We also need to remind you of our hidden and throwaway ticketing policy, which is part of our [Global Booking Policy](#). Effective, 02 August 2021, our [ADM policy](#) will now include details regarding our practices on hidden and throwaway ticketing and we will issue ADM's where the policy is not being complied with.

ADM's will be charged as under collection of fare or ADM charge of GBP300/EUR300/USD350, whichever is greater.

Hidden Ticketing is:

The booking and/or issuance and/or use of a reservation or ticket from:

- An initial departure point on the ticket which is before the passenger's actual point of origin of travel
- To a more distant point(s) than the passenger's actual destination being travelled even when the booking or purchase and use of such tickets would produce a lower fare

Throwaway Ticketing is:

The booking and/or issuance and/or use of connecting and/or round-trip tickets for the purpose of one-way or partial travel only.

All of our policies can be found [here](#)

If you have any queries relating to this communication, please contact our Sales Support – HKG.SalesSupport@fly.virgin.com or +852 2532 3080.