



# AIR CANADA

## SALES BULLETIN

June 28, 2021

Ref: SB21-14

### **Reminder: Know the Entry Requirements Before Travel**

To limit the spread of COVID-19, governments across the globe have imposed various travel restrictions. These new travel restrictions may be imposed or amended with little warning. Beginning July 6, 2021, fully vaccinated travellers arriving to Canada who meet specific conditions are exempt from the 14-day quarantine requirement, including the hotel stay and COVID-19 test on day-8. For complete details, visit <https://travel.gc.ca/travel-covid/travel-restrictions/covid-vaccinated-travellers-entering-canada>

Before your customer flies with us to Canada, unless fully vaccinated or otherwise exempt, your customer must book and pay for a three-night stay in a government-authorized accommodation where they will remain until receiving the results from their first test. The list of government-authorized accommodations can be found on the [Government of Canada website](https://www.canada.ca/en/government/department-of-health-services/covid-19/authorized-accommodations.html) and [Travel.gc.ca/travel-covid](https://travel.gc.ca/travel-covid).

Each country/province also has unique requirements which may include forms that must be completed and submitted online, and/or printed and presented at the airport prior to boarding a flight. Failure to meet these requirements may result in long delays at the airport or upon arrival at the destination. Travellers may also be refused travel or be subject to government enforcement action for non-compliance.

In addition, the Hong Kong government has reduced mandatory hotel quarantine to 7 nights for fully vaccinated passengers from select countries, who are in possession of a positive antibody test and also tested negative in a nucleic acid test during 'test and hold' upon arrival in Hong Kong:

<https://www.info.gov.hk/gia/general/202106/21/P2021062100692.htm>.

Please refer to the list of antibody testing labs in HK recognized by the government:

[https://www.coronavirus.gov.hk/pdf/List\\_of\\_local\\_antibodytesting.pdf](https://www.coronavirus.gov.hk/pdf/List_of_local_antibodytesting.pdf)

Please ensure your customers are aware of all necessary requirements for entry, exit from or transit through, each country/province on their itinerary regardless of if the flight is operated by Air Canada or another carrier.

Further Information:

Arrive Can App: <https://www.canada.ca/en/public-health/services/diseases/coronavirus-disease-covid-19/arrivecan.html>

International Students: <https://travel.gc.ca/travel-covid/travel-restrictions/visitors-workers-students#students>

If students arrive too early, you maybe refused entry by the BSO' under the 'When you arrive in Canada': <https://www.canada.ca/en/immigration-refugees-citizenship/services/coronavirus-covid19/students.html>

Covid Vaccinated Travellers Entering Canada: <https://travel.gc.ca/travel-covid/travel-restrictions/covid-vaccinated-travellers-entering-canada>