TRAVELLING TO FINLAND

Finnair requires a coronavirus certificate for travellers who are travelling from the restricted countries to Finland.

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Please note that travel restrictions are subject to change on a short notice. As a traveller you are always responsible for ensuring that you fulfill the requirements of your destination and possible transit country. You can check current entry restrictions to Finland here.

Are you travelling via Finland to another country? Read more here.

When you are planning a trip to Finland:

- Please ensure that you are allowed to travel to Finland.
 You can see the country categories from the <u>Finnish</u>
 <u>Border Guard's website</u>. It is good to know that Finnish nationals can always return home.
- If you are allowed to enter to Finland, please check the health safety measure instructions of the <u>Finnish institute</u> for health and welfare.

 Read also the instructions of Finnair's coronavirus certificate requirement on our flights to Finland.
 Instructions are available at this article, and you can find more health and safety advice before your travel <u>here</u>.

CAN I TRAVEL TO FINLAND?

- The Finnish Border Guard defines who can travel to Finland.
- Countries have been divided into three categories: border traffic returned to normal, Restriction category 1 and Restriction category 2.
 - Countries with normalized border traffic are those with a coronavirus occurrence rate of less than 25/100 000 inhabitants, you may travel and enter to Finland without any restrictions.
 - Restriction category 1 and 2 countries are with a coronavirus occurrence rate of more than 25/100 000 inhabitants, and you may travel to Finland with some restrictions.
- The category indicates if you can travel to Finland without any restrictions or whether some restrictions still apply.
 You can check categories and entry requirements from

the <u>Finnish Border Guard's website</u>. Please note, that the Finnish Border Guard updates the country-specific status once every two weeks, based on the number of coronavirus incidents in each country. This may change the status and category for individual countries in a short notice.

 Finnish nationals are not prevented from entering the country, and they also have the right to leave Finland.

WHAT HEALTH AND SAFETY MEASURES APPLIES TO ME AFTER I ARRIVE IN FINLAND?

- The Finnish health authority THL are responsible of defining the health and safety measures when entering to Finland. As of 10 June 2021 the THL have updated their instructions.
- You can enter to Finland without restrictions, when:
 - you arrive from a country with <u>normalized border</u> traffic.
 - you were born in 2005 or after.
 - you are fully vaccinated latest 14 days before travelling to Finland and you have a coronavirus

- vaccination certificate. The certificate will be checked at the airport health check point.
- you are holding a certificate of a negative coronavirus test, taken earliest 72 hours before arrival in Finland. The pre-travel test certificate will be checked at the airport health check point.
- you are holding a medical certificate stating that you have been ill with the coronavirus within 6 months to 11 days before your arrival date in Finland. The certificate will be checked at the airport health check point. If you have coronavirus symptoms, please do not travel.
- you have had only one dose of coronavirus vaccination? You are allowed to enter Finland without taking the pre-travel coronavirus test or quarantine, but you are required to take the test earliest 72 hours after arrival in Finland. Please note, that the first vaccination dose must have been taken minimum 14 days before your flight to Finland. The vaccination certificate will be checked at the airport health check point.

- above, you will be guided to a mandatory health check and coronavirus test upon arrival at Helsinki Airport. As a customer of a Finnair flight, you are already required to fill one of the requirements before your flight and therefore you are required to show a coronavirus certificate on health check point but the health check and coronavirus test at the Helsinki Airport do not apply to you.
- o instructions from the health authorities do not apply to you if you are continuing from an international flight to another international flight. If you are continuing from an international flight to a domestic flight the requirements do apply to you.
- we recommend you to familiarize yourself with a digital <u>FINENTRY-service</u>, which can provide you more detailed and customized instructions based on your travel itinerary and personal data.

WHAT REQUIREMENTS ARE MANDATORY FOR ME TO FULFILL WHEN ARRIVING IN FINLAND ON A FINNAIR FLIGHT?

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In line with the recommendation made by the Finnish health authorities, we require a certificate of a negative coronavirus test, a certificate of a coronavirus vaccination or a doctor's certificate stating that you have had the coronavirus, when you arrive from Category 1 or 2 countries.

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- The certificate requirement does not apply to you, if
 - you are arriving from a country for which coronavirus related entry restrictions do not apply (border traffic turned to normal) and you have not visited a restricted country (Category 1 and 2) within 10 days.
 - you connect to an international flight at Helsinki,
 unless your final destination requires a certificate.
 - you were born in 2005 or later.
 - o you travel only on a domestic flight within Finland.
 - you are a positioning or deadhead airline crew member.
 - you are a seaman, travelling on duty and you hold a letter of guarantee from the shipping company stating this.

CERTIFICATE OF A NEGATIVE CORONAVIRUS TEST

As a certificate of a negative coronavirus (COVID-19) test result, we accept a document issued by a trusted health care practitioner.

Language requirements

We strongly recommend that the certificate is in English, however, we can also accept certificates in one of the official languages of the country that you are boarding your Finnair flight from, for example French when departing from Paris or Brussels and Hungarian when departing from Budapest. Please note, that certificates in Finnish cannot be accepted when travelling to Finland from abroad, as the staff at the airport will not be able to understand the text.

Certificate format and content

The certificate can be either in printed or digital format. A printed test-certificate issued by HUS (the Helsinki hospital district) and an SMS or a screenshot from Omakanta healthcare system are also accepted, as long as they are still valid and include the required information listed below and the information is provided in English.

The negative test result must contain your full name (as in your travel document), date of birth, test result, test method, date and time of testing, and the medical facility party (person and company) issuing the certificate.

Please note that if you continue your journey from Finland to a third country, that requires a coronavirus test, the certificate must be in the format and language accepted by that country. English is normally the safest language. Other countries may also require the test to be taken closer to the time of travel than in Finnair's requirement.

Accepted coronavirus tests

We accept the following coronavirus tests:

- PCR-test taken earliest 72 hours before arriving in Finland
- Rapid PCR test taken earliest 72 hours before arriving in Finland
- LAMP-test taken earliest 72 hours before arriving in Finland
- Antigen test taken earliest 72 hours before arriving in Finland
- Rapid antigen test taken earliest 72 hours before arriving in Finland

We accept the following coronavirus home-tests:

- Home-tests which are delivered to your home by a registered medical facility, provided the medical facility's nurse monitors the testing phase via video transmission and checks that you are taking the test and your identity matches with the identity of your official government issued identity-card or passport. This ensures the correct person takes the test.
- The test sample must be collected by a courier arranged by the medical facility and brought to a laboratory for accurate testing. The laboratory must issue a certificate in paper or digital format confirming the result of the test.
 The certificate shall include all the details mentioned below.

Please note that we do not accept home-tests purchased from pharmacies.

Please note that with a certificate of a negative coronavirus test, you are still required to go through a health check at Helsinki Airport on arrival, but you will not be required to take a new coronavirus test on arrival.

We accept a certificate issued by a trusted health care practitioner for those who have already had the coronavirus.

Language requirements

We strongly recommend that the certificate is in English, however, we can also accept certificates in one of the official languages of the country that you are boarding your Finnair flight from, for example French when departing from Paris or Brussels and Hungarian when departing from Budapest. Please note, that certificates in Finnish cannot be accepted when travelling to Finland from abroad, as the staff at the airport will not be able to understand the text.

Certificate format and content

A doctor's certificate stating that you have been ill with the coronavirus within 6 months to 11 days before your arrival date in Finland and are now symptomless. The certificate must state the time when you had tested positive for the virus, which cannot be earlier than 6 months or later than 11 days of your arrival in Finland. The certificate must contain your name (as in your travel document), date of birth, date of issuance of the certificate and the party issuing the certificate (name of issuing person and medical facility).

A quarantine-order, issued within 6 months to 11 days before your arrival in Finland, stating that you were quarantined due to having the infection caused by the coronavirus (not only due to being exposed to the virus) and provided that the quarantine period indicated in the order has already ended. The order must contain your name (as in the travel document), your date of birth, the date of issuance of the order and the name of the doctor or nurse issuing the order. You need to be completely symptomless to be accepted for travel.

CERTIFICATE OF A CORONAVIRUS VACCINATION

We accept a coronavirus vaccination certificate for all coronavirus vaccines approved by the World Health
Organization (WHO) or the European Medical Agency (EMA).
You need to have received the first vaccine dose latest 14 days before arriving in Finland. To travel on a Finnair flight to
Finland, one dose of vaccine is sufficient for the certificate.

Language requirements

We strongly recommend that the certificate is in English, however we also accept certificates in one of the official languages of the country that you are boarding your Finnair flight from. This means - for example - that we accept Chinese

language certificates when you are travelling from China to
Finland and French, Dutch or German language certificates
when you are travelling from Belgium to Finland. Certificates in
Finnish cannot be accepted when travelling to Finland from
abroad, as the staff at the airport will not be able to
understand the text. Please note that the
Finnish Omakanta healthcare system is now able to provide an
official vaccination certificate in Finnish, English and Swedish.

Certificate format and content

The vaccination certificate must contain your full name (as in your travel document), date of birth, name of the disease vaccinated against (COVID-19), date and place of vaccination, the name of the vaccine brand and the party (company name) issuing the certificate.

If the public health service provider in your country does not include the date of birth in the vaccination certificate it issued, your certificate can still be accepted for travel to Finland, provided your full name on the certificate matches with your travel document and the details of the vaccination are included (name of vaccine and date of administration). This exception

applies, for example, to the vaccination card issued by NHS in the UK and the Finnish Omakanta record.

Finnair will accept a screenshot as well as printed vaccination certificate from Omakanta when travelling with us to Finland.

A WHO International Certificate of Vaccination or Prophylaxis – yellow covered booklet is accepted only if it, in addition to your personal details and information on the vaccine used and the date when it was given, includes the stamp of the medical facility and the signature and title of the medical staff who administered the vaccination.

CHANGES IN CHECK-IN PROCESS FOR FLIGHTS TO FINLAND

We have made changes in our check-in process for flights to Finland. We recommend that you check-in for your flight in advance through Finnair.com or Finnair mobile app. However, it is good to know that you will receive your boarding pass from our ground crew at the airport after presenting a certificate of a negative coronavirus test result, a coronavirus vaccination or previous but already healed coronavirus infection.

YOUR OPTIONS IF YOU DON'T HAVE THE REQUIRED CERTIFICATE

If you can't travel because you don't have the required certificate, you can change your travel dates for later according to our flexible ticket change policy on Manage booking. If you can't make the change online, our customer service will assist you. Read more detailed conditions and instructions for changing travel dates here.

RECOMMENDATION FOR PASSENGERS TRAVELLING TO FINLAND

If you are not a national or resident of Finland, we recommend that you carry supporting documents with you to substantiate that you fulfill the current restricted entry conditions. If you are not able to show any of the below mentioned supporting documentation, our check-in agents will need to call the Finnish Border Guard before you can be accepted on the flight to ensure that you will be granted entry to Finland. It is possible that the agent will not be given authorization to accept you for travel, if there is any uncertainty as to whether you fulfill the allowed entry conditions.

 If you are an EU/Schengen national and you are entitled to enter Finland on the basis of visiting your spouse,

children, parents, parents-in-law, grandparents, siblings, cousins, co-habitant/common-law-spouse or romantic partner (with whom you are in an established relationship) who reside in Finland, we recommend that you carry with you an email invitation from the family-member/partner and a copy of the that person's passport/ID. If he/she is not a national of Finland, also a copy of a document that shows he/she resides in Finland (for example a copy of his/her residence permit, Finnish social security KELA-card or an extract from the Civil registry that shows his/her residential address in Finland). The invitation email should also include the phone number of the person you are visiting.

 If you are not an EU/Schengen national, you are only allowed to enter for essential family reasons, like the birth of your own child, own wedding, close family member being seriously ill etc. Also if you are a family member of Finnish expatriate living in another country are allowed to enter Finland. You may need to show some form of proof of this essential reason to be allowed entry. You can contact Finnish Border Guard in advance to enquire what would be the best way for you to prove your essential family reason. You can see contact information for the Border Guard and the guidelines for border traffic during coronavirus pandemic here.

All work-related travel is allowed when you are travelling to Finland from a Category 1 country, but you will need to show some proof that your travel is work-related (for example an email invitation to a business meeting, your work-contract if you are coming to work in Finland). You can find information on which countries are in category 1 from the Finnish Border Guard's website. When you travel to Finland from a Category 2 country, only essential work-related travel is allowed and you need to have a copy of a Ministry of Economic Affairs and Employment of Finland – form, completed and signed by your employer, where the work-related entry reason is justified. The work needs to be deemed essential and such that it cannot be postponed. If you arrive in Finland as a member of an international media squad or you are travelling via the airport due to regular scheduled traffic your work is defined as an essential. A comprehensive list of essential work-related travel, that is currently allowed from Category 2 countries and a list of which countries are in Category 2, can be found on the <u>Finnish Border Guard's website</u>. The form your employer needs to complete can also be found on the same website.

CONTACTING OUR CUSTOMER SERVICE

If you booked your ticket through a travel agency or a tour operator, please contact them to make changes to your reservation. If you booked your ticket through Finnair, our <u>customer service</u> will do everything to help you in this exceptional situation. We are at your service also via chat, on Twitter @FinnairHelps and on our <u>Facebook pages</u>. We are sorry that our customer service may be congested.

Didn't find an answer to your question? Please also check our QA here.

You can see your passenger rights <u>here</u>.

FURTHER INFORMATION

You can find the latest entry restrictions via the destination country's government website, or from the applicable Embassy or Consulate.

Check your options <u>here</u>, if your travel plans change due to the travel restrictions.