



HKGSSU 21-007/GI
12 May 2021

To: BSP Agents

Subject: Introduction of inflight meal cancel service “JAL ethical choice meal skip option”

Please be informed that inflight meal cancel service “JAL ethical choice meal skip option” will be started as follows.

1. Date of service-in:

Reservation start: 12MAY2021 16:00 p.m.~ (Japan time)

Service start: 13MAY2021 departure flight~

2. Applicable Routes: Flights to/from Southeast Asia, East Asia, Guam and Vladivostok

*Not applicable for non-scheduled flights and charter flights.

*Flights to/from DEL and BLR are not applicable at this moment, due to route characteristics and flight time.

3. Applicable classes: All classes

4. Incentive:

Passengers who cancel their inflight meals during reservation will be given amenity kits depending on their boarding class.

Business Class: Long haul routes Business Class amenity kit

Economy Class: Mid haul routes Business Class amenity good “JAL Original”

*Drink service (Bottled water included) is available.

5. How to make reservations: <SSR>

- Newly constructed SSR NOML (No Meal) for meal cancelation.
- GRP PNR are also applicable.
- CHLD, INS are also applicable, but will be given same incentives as adults.

a. Reserve through JAL Website*

*Website for Japan and overseas (From computer or smartphone)

- If the passenger changes their flight, they need to remake reservation through JAL website.

b. Reserve through telephone (reservation center) or Local branch



6. Reservation Deadline:

JAL Website: 25 hours before departure (Local time)

Telephone or Local Branch: 24 hours before departure (Local time)

7. Exceptional cases:

- Flights on standby (HL)
- When the reserved flight is canceled
- When Special inflight meal is reserved.
- Codeshare flights with operated by JAL but with a flight number of another airline.

For more information, please refer to JAL website below:

Japanese: https://www.jal.co.jp/jp/ja/inter/service/meal/meal_skip/

English: https://www.jal.co.jp/jp/en/inter/service/meal/meal_skip/

Should you have any enquiries, please contact our JAL sale representative for details.

Thank you for your kind attention.

Passenger Sales & Marketing

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Japan Airlines Co., Ltd.

Incorporated in Japan