



UPSTREAM CHECK-IN SERVICE

A hassle-free journey at Shenzhen Shekou

You can now check in at Shenzhen Shekou in the Pearl River Delta and conveniently connect to destinations in Canada, the United States, South America and the Caribbean via our non-stop service from Hong Kong to Vancouver and Toronto.

aircanada.com Air Canada Call Centre Toll-free: China 400 1122 776 | Hong Kong 800 906 519



TO CHECK IN AT SHEKOU, YOU MUST HAVE:

- » A valid ferry ticket
- » A valid boarding pass with a confirmed flight booking for same-day departure¹
- » A valid travel document and entry/transit visa for your destination if required



- Book your flight at aircanada.com or through your travel agent. Please contact Shekou Port official website (https://www.cmskchp.com/) to purchase ferry tickets².
- Your baggage will be tagged through to your final destinations³. Please arrive at the ferry pier at least 120 minutes before ferry departure².
- Contact the Air Canada check-in counter at Shekou Ferry Pier, get your boarding pass and, if applicable, the Departure Tax refund coupon to collect the cash refund when you arrive at the Hong Kong Airport SkyPier.



- Enjoy the ferry ride to the SkyPier.
 Once you arrive at Hong Kong
 International Airport, proceed to
 the departure gate. Please arrive at
 the Hong Kong Airport SkyPier at least
 120 minutes before flight departure⁴.
- Enjoy our non-stop service from Hong Kong to Vancouver and Toronto and conveniently connect to destinations in Canada, the United States, South America and the Caribbean.

Details are subject to change without prior notice. Please contact the respective service providers for the latest updates.

¹ Self-printed boarding pass holders are required to obtain an official boarding pass from the Air Canada check-in counter.

² Contact Shekou Port official website (https://www.cmskchp.com/) for ferry fares, schedule and requirements.

³ If you are connecting in Vancouver to a domestic Canada airport, then you will need to pick up the bag at Vancouver and clear Canada customs.

⁴Refer to the Hong Kong Airport Authority website at www.hongkongairport.com for more details and the latest operation status of the SkyPier Ferry transfer services.





