

ENTRY REQUIREMENTS TO CHINA

The Chinese authorities have introduced requirements for passengers arriving in mainland China.

Published 17.07.2020 Updated 25.03.2021

Please note that entry restrictions may be subject to change on short notice. You are responsible for ensuring that you are allowed entry into the country you are travelling from, to or are in transit through. If you're travelling to Hong Kong, you can check information [here](#).

TRAVEL DOCUMENT REQUIREMENTS

- Foreign visitors must hold a visa that has been issued after 28 March 2020. You can find the latest entry restrictions via local authorities' website and appropriate consulate or embassy.
- Foreign visitors, travelling from Belgium, France or the United Kingdom to China, must hold a visa that has been issued after 4 November 2020. Please contact the Chinese Embassy in the applicable country for more information.

- All customers are required to complete a Passenger Locator Form (PLF), also called an Electronic Health Declaration, prior to travel and show proof of having completed the form to the airline before boarding and to the authorities on arrival (a print/screenshot of the QR-code received upon completion of the electronic declaration).

You can complete the Electronic Health Declaration via the following channels:

- Wechat (recommendable for Chinese nationals)
- China Customs mobile app (recommendable for other nationalities than Chinese, if Wechat is not available)

You can change the language from Chinese to English by choosing “Health Declaration” on the first page of the app. After this, you can see the English language option in the right upper corner.

- Online declaration: <http://health.customsapp.com/home/pages/index/index.html>

- Please note that the online form does not accept all email addresses (you need to submit your email address to receive the required QR-code) if you are not able to complete the online declaration successfully, kindly use WeChat or download the Mobile App.
- **Important:** Please complete your Electronic Health Declaration form only after you have checked-in on your flight to China, as you will need to enter your actual seat number in the form. The Health declaration is only valid for 24 hours from the time of completion, so please do not complete it too early, especially if you have a long transit time in Helsinki. Please have the QR-code (which you will receive once you have completed the health declaration form) available as you need to present it to the airline representative at the time of boarding the flight from Helsinki to China. You can see the pictures of the required documents [here](#).

CORONAVIRUS TESTING REQUIREMENTS

All customers travelling from or via Helsinki to China are required to hold a negative coronavirus, nucleic acid and IgM antibody test result taken earliest 48 hours before travel at

every station during the journey. However, customers from domestic flights in Finland transferring to flights to China are not required to be tested in Helsinki.

- The coronavirus nucleic acid and IgM antibody tests shall be carried out at a facility designated or recognized by the overseas Chinese Embassy/Consulate in the country where you start your journey (please contact to the your local Chinese Embassy for details). In Finland, for example, you can utilise our partner's [Terveystalo's testing services](#).
- You must submit the negative coronavirus nucleic acid and IgM antibody test results, together with a scanned copy of your passport biodata page and flight details (via WeChat, email or using the link <http://hrhk.cs.mfa.gov.cn/H5/>) to the local Chinese Embassy/Consulate in the country where you start your journey.
- A special HS QR –code (for Chinese nationals) or HDC QR –code (for other nationalities) must be obtained from the local Chinese Embassy/Consulate before travel and it must be valid at the time of departure of your first scheduled flight. After taking a new PCR - and IgM test at

your transit airport, you will need to obtain a new HS QR –code (for Chinese nationals) or HDC QR –code (for other nationalities) from the local Chinese embassy of the transit country. The requirement for a QR-code applies also to children of all ages.

- Please note that as of 21 February 2021, the restrictions will be tightened and there will be no exceptions to the HS-QR and HDC-QR requirements. If the Chinese Embassy/Consulate in your country of origin does not grant a mandatory HS QR –code or HDC QR –code, that allows transiting via other countries, you can travel to China only on a direct flight from your country of origin.
- If you have already booked a coronavirus test from Terveystalo, which would be taken earlier than 48 hours before your travel, you can call to their service phone +358 30 633 9530 to book a new time. An additional IgM antibody test can be taken at the same time.
 - As of 7 November 2020, if you travel to China via Helsinki, you need to get tested for coronavirus and get a negative test result not only in the country of your departure but

also at all your transit airports including Helsinki Airport before continuing to your connecting flight to China.

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The minimum transfer time at Helsinki Airport is 16 hours due to transfer testing requirement.

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WE GUIDE YOU THROUGH THE TRANSFER AT HELSINKI AIRPORT

We do our best to make the transfer experience at Helsinki Airport pleasant and smooth for you. We will organise the required testing services for transfer customers at Helsinki Airport with our healthcare service partner Terveystalo. You are required to purchase the tests in advance by contacting our [Customer Service](#), providing there is at least 24 hours until your departure to China. Included in the test price, 300€ per person, we provide you a comfort package. Infants under 2 years need to be tested but will not be charged for the test and comfort package.

After you arrive in Helsinki on a Finnair flight:

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Please proceed directly to the Finnair transfer desk located close to gate 52 where you will receive further instructions. The transfer desk

will then guide you to the test area. The test area is open only on Wednesdays from 19:30 to 00:45. Closing time may vary depending on the inbound traffic on the day of operations. Testing will remain open until all customers are tested.

- - The staff of our partner Terveystalo take the tests and analyse the samples. The PCR test is taken from nose and throat and the IgM test through a blood sample from your elbow bend. Please tell Terveystalo staff if taking a blood sample worries you. Terveystalo's test methods meet the requirements of the Chinese authorities.

• We ask you to show your passport before taking the tests. Please use a mask covering your nose and mouth when you are in the testing area. Only one person at a time can enter the testing area, however, small children shall be accompanied by a parent.

- - Children of all ages are required to undergo testing both in the country of origin and at the transit station.
 - If the medical facility at the customer's point of origin has issued a special medical certificate, stating the reason for not being able to perform a test on the child, the child is

still required to visit the Terveystalo testing facility in the Helsinki airport transit area, in order to obtain a certificate required for receiving the mandatory HS QR -code or HDC QR -code from the Chinese embassy.

- If you are arriving to Helsinki on a Finnair flight, you are required to purchase the tests latest at the check-in counter of your first flight. If you are arriving to Helsinki on another airline, please see separate instructions further below.
- After taking the test, you'll have some 16 hours to spend at Helsinki Airport. You can collect your comfort package from the Finnair transfer desk. The package contains a pillow, blanket, slippers, our amenity kit, water bottle, shower access and a service voucher to be used at the airport on available services. If you travel in business class, also a Business class lounge voucher is included in the comfort package.
 - However, please note that the Premium Plaza lounge at Helsinki Airport is closed from 8 March 2021 until further notice and during this time you are not able to wait for your flight departure in the lounge. If you travel in business class and the

lounge is closed, you will receive an additional service voucher of 17 euros to be used. See [here](#) available services at Helsinki Airport.

- Leaving the terminal or moving from the non-Schengen area to the Schengen area is possible only if you are eligible for [entry to Finland](#).
- You may eat and drink normally before having the IgM - and PCR tests at Helsinki airport.

On the day of departure to China:

- Please collect your printed test results from the Finnair transfer desk and send them to the Chinese authorities for approval. You may do this using the link <https://hrhk.cs.mfa.gov.cn/H5/>.
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After you have received new validation QR-code, that is required for your flight from Helsinki to China, please check in for your flight to China and collect your boarding pass at our transfer desk. We ask you to do this, even if you already checked in for your flight to China earlier. The check-in will open at 10:30 am Finnish time at the transfer desk. Please be ready to show all the necessary

documents including your test results and QR code(s) to our ground crew.

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You will receive a boarding pass that indicates that all the relevant tests and the electronic health declaration have been completed.

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In case your test result comes out positive, you will be contacted separately and given further instructions. It is good to know that in this case you are not able to travel to your destination, nor stay at the airport. You are required to stay in a 14-day quarantine in Helsinki in a hotel and you are responsible for the expenses.

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Please note: Your baggage will be checked in all the way to China at your departure airport. As you will not have access to your baggage during your transfer at Helsinki Airport, please make sure you pack all essentials (e.g., your medication) you may need during the transfer time in your carry-on baggage.

Our ground crew at the transfer desk will assist you with any questions during the time you spend at Helsinki Airport.

Arriving in Helsinki on another airline:

If you are arriving in Helsinki on another airline and continuing to China on a Finnair flight, you are required to fulfill some additional requirements:

- You need to obtain a special HS QR –code (for Chinese nationals) or a HDC QR –code (for other nationalities) from the local Chinese Embassy/Consulate of your country of origin before you travel. You will need to show this QR-code to the Finnair agent at the transfer desk in Helsinki, before you can proceed to the Corona-tests conducted in the transit area.
- You are required to purchase the IgM - and PCR tests in advance by contacting our [Customer Service](#).

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Only one transfer stop (Helsinki airport) is allowed in your journey to China - and this is provided that the Chinese Embassy/Consulate in your country of origin allows transiting as part of your routing to China.

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In case you arrive in Helsinki with another airline but will continue to Finnair flight to China, please visit our transfer desk for assistance as soon as you arrive in Helsinki.

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YOUR OPTIONS FOR RESERVATION CHANGES IF YOU ARE TRAVELLING TO CHINA VIA HELSINKI

- You can travel to China via Helsinki but please prepare to start your journey earlier than planned to allow enough time for testing and results during transfer at Helsinki Airport. We will automatically offer you a new inbound flight from Europe to Helsinki the day before your original flight, if there are alternative flights available. We will send you your new flight information via email. Your flight from Helsinki to China will remain the same as in your original travel plan.
- You can change your travel dates for later according to our [flexible ticket change policy](#).

Check your options for reservation changes [here](#) if you are travelling to China directly from Helsinki.

If you booked your ticket through a travel agency or a tour operator, please contact them to make changes to your reservation. If you booked your ticket through Finnair, our [customer service](#) is working hard to help you in this extremely exceptional situation. We are at your service also via

chat, on Twitter @FinnairHelps and on our [Facebook pages](#).

We are sorry that our customer service may be congested.

HEALTH AND SAFETY MEASURES DURING BOARDING AND ONBOARD

It is good to know that your temperature will be scanned at the departure gate in Helsinki. Those not fulfilling the health requirements set by the Chinese health authorities and those showing symptoms of coronavirus will be denied boarding.

Random temperature scanning is also possible during the flight.

All customers must wear facial masks during the whole flight and should not remove their masks unless necessary, e.g., during meals.

You will in addition be tested for coronavirus on arrival in China and will be quarantined for 14 days at your own cost in designated places.

FURTHER INFORMATION

You can find the latest entry restrictions via the destination country's government website, or from the applicable Embassy or Consulate.

