TRAVELLING TO FINLAND

The Finnish Border Guard and Finnish Institute for Health and Welfare have updated the requirements for entry to Finland. Finnair requires a coronavirus test certificate or similar from travellers to Finland as of 28 January 2021.

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Please note that entry restrictions may be subject to change on short notice. You are responsible for ensuring that you are allowed entry into the country you are travelling from, to or are in transit through.

Are you travelling via Finland? Read more <u>here</u>.

In line with the recommendation by Finnish health authorities, we will start requiring either a certificate of a negative coronavirus test or a doctor's certificate stating that you have had the coronavirus, within the past 6 months, but you are now symptomless and fit to travel. The requirement will apply to all travellers, including citizens of Finland, on international Finnair flights to Finland from 28 January 2021

onwards. The requirement complements our other comprehensive measures for safe travel during the pandemic.

The pre-travel testing requirement does not apply to you if

- you connect to an international flight at Helsinki, unless your final destination requires such a test.
- the age of the traveller is less than 12 years, however, obtaining a certificate is recommended for children aged 7-11 years.
- you travel only on a domestic flight within Finland.
- you are a seaman, holding a seaman's book and joining a vessel departing from Finland or a seaman returning to your home in Finland, after having completed your duty abroad.
 - o In case you do not have a seaman's book, you must prove your seaman status by presenting a letter from the shipping company stating that you are travelling on duty, your name, the name of employer, the name of the vessel, your position on the vessel, departure date and port of the vessel.

The certificate requirement is in force until further notice. We will update any new information on this page.

ACCEPTED CERTIFICATES

As a certificate of a negative coronavirus (covid-19) test result, or an already healed coronavirus infection, we accept a document issued by trusted health care practitioner. It is strongly recommended that the certificate is in English, however, we can also accept certificates in French, German, Spanish, Russian, Italian, Estonian or Swedish if you start your Finnair journey from these countries. Other languages than the previously mentioned eight, are not accepted, as the Finnish Health Authorities must be able to understand the certificate on arrival in Helsinki. Certificates in Finnish cannot be accepted when travelling to Finland from abroad, as the check-in/gate agent will not be able to understand the text.

The certificate can be either in printed or digital format. A printed test-certificate issued by HUS (the Helsinki hospital district) and an SMS or a screenshot from Omakanta healthcare system are also accepted, as long as they include the required information listed below and the information is provided in English. Please note that if you continue your journey from Finland to a third country, that requires a pre-travel coronavirus test, the certificate must be in

the language accepted by that country (English is normally the safest language). The test may be required to be taken at a later time, too, than with the Finnair requirement.

- We accept the following coronavirus tests:
 - PCR-test taken earliest 72 hours before the flight's departure
 - Rapid PCR test taken earliest 72 hours before the flight's departure
 - LAMP-test taken earliest 72 hours before the flight's departure
 - Antigen test taken earliest 48 hours before the flight's departure
 - Rapid antigen test taken earliest 48 hours before the flight's departure
- The negative test result must contain your full name (as in your travel document), date of birth, test result, test method, date and time of testing, and the party (person and company) issuing the certificate.
 - Exception: The Finnish Omakanta record and printed test-certificate issued by HUS (the Helsinki hospital district) will be accepted without the name of the doctor/nurse who took the test and contact

detail of the medical facility, as long as the other previously mentioned details are included - please note that both the Omakanta and HUS documents must be in English to be accepted.

- The certificate stating that you have been ill with the coronavirus within the last 6 months, but are now symptomless, must contain your name (as in your travel document), date of birth, date of issuance of the certificate and the party issuing the certificate (person and company).
- If your routing involves several flights, the test must have been taken earliest 72 hours or 48 hours (depending on the test type), before the scheduled departure time of the first flight. This is provided that you do not leave the transit area at the airport where you change flights

Please note that we do not at this point accept certificates of a received coronavirus vaccination.

We have made changes to our check-in process for flights to Finland starting 28 January 2021. We recommend you check-in for your flight in advance through Finnair.com or Finnair mobile app. However, it is good to know that you will receive your boarding pass from our ground crew at the airport after

presenting a certificate of a negative coronavirus test result or previous but already healed coronavirus infection.

YOUR OPTIONS IF YOU DON'T HAVE THE REQUIRED CERTIFICATE

If you can't travel because you don't have the required certificate, you can

- change your travel dates for later according to our flexible ticket change policy on <u>Manage booking</u>. If you can't make the change online, our customer service will assist you. Read more detailed conditions and instructions for changing travel dates <u>here</u>.
- apply for a refund for unused tickets if your travel date is between 29 January and 12 February 2021.

ENTRY REQUIREMENTS TO FINLAND

The Finnish Border Guard has updated the requirements for entry to Finland as of January 27, 2021.

Due to the spread of the new mutant variant of the coronavirus, the Finnish authorities have tightened the entry restrictions for travellers arriving in Finland. Only the Finnish nationals and residents and their family members, are allowed to enter the

country. In addition, some essential travel is allowed, however, conditions apply to such travel. You can find the detailed information of the entry restrictions on the Finnish Border
Guard's website.

Please note, that the Finnish Border Guard updates the country-specific status once every two weeks, based on the number of coronavirus incidents in each country, which may change the status and category for the countries.

PERSONAL ENTRY INSTRUCTIONS THROUGH FINENTRY SERVICE

Via the digital <u>FINENTRY service</u> you can see your personal entry instructions regarding for example possible quarantine or coronavirus testing requirements. You are asked to fill in some personal details and information about your journey and based on this information the service gives you guidance about entry to Finland. FINENTRY service aims to make it easier to travel to Finland during the coronavirus pandemic.

CORONAVIRUS TESTING FOR ARRIVING CUSTOMERS AT HELSINKI AIRPORT

The Finnish health authority has decided that all customers arriving to Finland from restricted countries will be directed to

coronavirus testing upon arrival at Helsinki Airport from 8

January 2021. The free of charge PCR test is highly recommended for most customers but is not mandatory. The testing applies, if you continue from an international flight to a domestic flight – please let the airport staff know, if your connection time is short.

You are not required to wait the test result at the airport. You will be informed about the results afterwards.

You are not required to go through the test if you have one of the following:

- a transfer flight from an international flight to another international
- a negative coronavirus PCR test taken less than 72 hours before arrival in Finland
- · a coronavirus vaccination certificate
- a doctor's certificate that you've had the coronavirus disease within the last 6 months
- you travel as an unaccompanied minor

You'll find more information about arriving in Finland and related health and safety measures <u>here</u>.

CONTACTING OUR CUSTOMER SERVICE

If you booked your ticket through a travel agency or a tour operator, please contact them to make changes to your reservation. If you booked your ticket through Finnair, our <u>customer service</u> will do everything to help you in this exceptional situation. We are at your service also via chat, on Twitter @FinnairHelps and on our <u>Facebook pages</u>. We are sorry that our customer service may be congested.

Didn't find an answer to your question? Please also check our QA here.

You can see your passenger rights <u>here</u>.

You can find the latest entry restrictions via local authorities' website and appropriate consulate or embassy.

Check your options <u>here</u>, if your travel plans change due to the travel restrictions.