



# AIR CANADA

## SALES BULLETIN

---

February 11, 2021

Ref: SB21-03

### **Update on Schedule Changes**

Air Canada is temporarily suspending flights to and from the Caribbean, Mexico and Central America beginning Sunday, January 31<sup>st</sup> for 90 days in support of the Government of Canada's request in response to ongoing COVID-19 concerns. The decision, designed to achieve an orderly reduction in service and minimize customer impact, was taken in collaboration with the Government of Canada following consultations.

Schedules from Hong Kong have also been adjusted as follows:

- **Non-stop flights from Hong Kong to Vancouver:**
  - 2 flights per week in February, March and April
- **Non-stop flights from Hong Kong to Toronto:**
  - Suspended until April 30

**The schedule is subject to change, as we continue to monitor demand and government restrictions on travel.** For more information on routes and suspensions, please [click here](#).

### **Temporary Suspension of Unaccompanied Minors on International itineraries**

To ensure a safe experience for all our customers, Air Canada is temporarily suspending service for unaccompanied minors on international itineraries (this service will continue to be offered on wholly domestic itineraries). This decision was taken as a precaution based on upcoming new entry and quarantine requirements the Government of Canada has suggested will be implemented in the near future. These may include a mandatory stay at a Public Health Agency of Canada (PHAC)-approved hotel for three nights, and a mandatory COVID-19 molecular test upon arrival for all travellers arriving in Canada from an international destination. For the safety and well-being of our youngest customers, we have temporarily suspended offering this service effective February 4<sup>th</sup> until April 30<sup>th</sup>, 2021. This date may be extended without notice.

Customers who currently hold bookings for unaccompanied minors will be contacted directly by Air Canada with further details if their travel should be affected. If you have such a booking and would like to talk to one of our agents, please call us at 800-906-519 (from Hong Kong) or 400-112-277 (from Shenzhen/Guangzhou). For international and other numbers, visit [www.aircanada.com/othernumbers](http://www.aircanada.com/othernumbers).

For the latest information on new entry requirements for Canada, please visit the [Government of Canada](#). Make sure to [review the government entry requirements](#) prior to travel.