# TRAVELLING TO FINLAND

The Finnish Border Guard and Finnish Institute for Health and Welfare have updated the requirements for entry to Finland. We require a coronavirus test certificate or similar from travelers to Finland as of 28 January 2021.

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Please note that entry restrictions may be subject to change on short notice. You are responsible for ensuring that you are allowed entry into the country you are travelling from, to or are in transit through.

Are you travelling via Finland? Read more <u>here</u>.

In line with the recommendation by Finnish health authorities, we will start requiring either a certificate of a negative coronavirus test or a doctor's certificate stating that you have had the coronavirus, within the past 6 months, but you are fully recovered from it and are fit to travel. The requirement will apply to all travellers, including citizens of Finland, on Finnair flights to Finland from 28 January 2021 onwards. The requirement complements our other

comprehensive measures for safe travel during the pandemic. The pre-travel testing requirement does not apply to you if you connect to an international flight at Helsinki, unless your final destination requires such a test. The requirement does not apply to children under the age of 12, however, obtaining a certificate is recommended for children aged 7-11 years.

The certificate requirement is in force until further notice. We will update any new information on this page.

### ACCEPTED CERTIFICATES

As a certificate of a negative coronavirus (covid-19) test result, or an already healed coronavirus infection, we accept a document issued by trusted health care practitioner. It is strongly recommended that the certificate is in English, however we can also accept certificates in French, German, Spanish or Swedish (especially if you start your Finnair journey from these countries). The certificate can be either in printed or digital format, as long as it includes the required information listed below. Please note that if you continue your journey from Finland to a third country, the destination authorities may require certificates in different format, or tests to be taken at a later time, than Finnair.

- We accept the following coronavirus tests:
  - PCR-test taken maximum 72 hours before the flight's departure
  - LAMP-test taken maximum 72 hours before the flight's departure
  - Antigen test taken maximum 48 hours before the flight's departure
- The negative test result must contain your name (as in your travel document), date of birth, test result, test method, date and time of testing, and the party (person and company) issuing the certificate.
- The certificate stating that you have been ill with the coronavirus within the last 6 months, but already recovered from it, must contain your name (as in your travel document), date of birth, date of issuance of the certificate and the party issuing the certificate (person and company).

Please note that we do not at this point accept certificates of a received coronavirus vaccination.

YOUR OPTIONS IF YOU DON'T HAVE THE REQUIRED CERTIFICATE

If you can't travel because you don't have the required certificate, you can

 Change your travel dates for later according to our flexible ticket change policy on <u>Manage booking</u>. If you can't make the change online, our customer service will assist you. Read more detailed conditions and instructions for changing travel dates <u>here</u>.

THE FINNISH BORDER GUARD HAS UPDATED THE REQUIREMENTS FOR ENTRY
TO FINLAND AS OF JANUARY 27, 2021

Due to the spread of the new mutant variant of the coronavirus, the Finnish authorities have tightened the entry restrictions for travellers arriving in Finland. Only the Finnish nationals and persons residing in Finland, and their family members, are allowed to enter the country. In addition, some essential travel is allowed, however, conditions apply to such travel. Detailed information on the entry restrictions can be found on the Finnish Border Guard's website.

Please note, that the Finnish Border Guard updates the country specific status once every two weeks, based on the number of

coronavirus incidents in each country, which may change the status and category for the countries.

### CORONAVIRUS TESTING FOR ARRIVING CUSTOMERS AT HELSINKI AIRPORT

The Finnish health authority has decided that all customers arriving to Finland from restricted countries will be directed to coronavirus testing upon arrival at Helsinki Airport from 8

January 2021. The free of charge PCR test is highly recommended for most customers but is not mandatory. The testing applies, if you continue from an international flight to a domestic flight – please let the airport staff know, if your connection time is short.

You are not required to wait the test result at the airport. You will be informed about the results afterwards.

You are not required to go through the test if you have one of the following:

- a transfer flight from an international flight to another international
- a negative coronavirus PCR test taken less than 72 hours before arrival in Finland
- a coronavirus vaccination certificate

- a doctor's certificate that you've had the coronavirus disease within the last 6 months
- you travel as an unaccompanied minor

You'll find more information about arriving in Finland and related health and safety measures <a href="here">here</a>.

## **FinEntry service**

Via the digital <u>FINENTRY service</u> you can see your personal entry instructions regarding for example possible quarantine or coronavirus testing requirements. You are asked to fill in some personal details and information about your journey and based on this information the service gives you guidance about entry to Finland. FINENTRY service aims to make it easier to travel to Finland during the coronavirus pandemic.

### CONTACTING OUR CUSTOMER SERVICE

If you booked your ticket through a travel agency or a tour operator, please contact them to make changes to your reservation. If you booked your ticket through Finnair, our <u>customer service</u> will do everything to help you in this exceptional situation. We are at your service also via chat,

on Twitter @FinnairHelps and on our <u>Facebook pages</u>. We are sorry that our customer service may be congested.

Didn't find an answer to your question? Please also check our QA here.

You can see your passenger rights here.