

An update to American's flexible fares and exception policy

美国航空灵活票价和政策的更新



Issued: December 15, 2020

Update 2: January 20, 2020

- **Extending date of purchase**

American Airlines has further extended its offer to waive change fees for customers who purchase new tickets by **March 31, 2021**. 美国航空延长机票

改票费的豁免期，适用于 2021 年 3 月 31 日之前购买机票的旅客。

Flexible Fare offerings 票证的灵活性

- Normal ticket validity applies 适用于有效期内的机票
- Changes to origin and destination are allowed 可以更改始发和目的地城市
- No penalty will apply for voluntary changes made prior to departure of your ticketed trip as stated in Category 16 of the fare rule. All other fare rules will apply and any fare difference, if applicable, must be paid at the time of the exchange. 在机票未使用前自愿改期将免除改签费，如果您重新预订行程，您可能面临票价差异。

Extending our Global Flexibility Waiver 延长我们全球机票改签的豁免期

Additionally, we are further enhancing our [Global Flexibility waiver](#) as follows:

此外，我们正在进一步加强全球机票灵活性改票的豁免（可登录 [Global Flexibility waiver](#)）如下

- Impacted travel dates have been extended through **March 31, 2021**
- 受影响日期延长至 **2021 年 3 月 31 日**
- This extension includes tickets **expiring** between March 1, 2020 – March 31, 2021
- 这次延期包括 2020 年 3 月 1 日到 2021 年 3 月 31 日期间**到期**的机票
- This offer is available for any of American's fares, including Basic Economy
- 适用于所有美国航空公司的机票，包含基础经济舱机票
- Customers may have until December 31, 2021 for future travel

- 客人可以在 2021 年 12 月 31 日前出行
- Customers are allowed to change their origin and destination cities as part of this offer
- 作为该豁免内容的一部分，您可以更改您的始发和目的地城市。

For questions or assistance:问题或协助：

- Within the U.S. and Canada, you may contact 1-800-621-8489
 - 美国境内和加拿大，您可以拨打 1-800-621-8489 咨询
 - International customers may contact their local Support Desk or Reservations
 - 国际客户可以联系他们的当地的服务台或预定中心

And, as always, we appreciate your continued business!

This information can also be found on SalesLink by viewing: 阁下还可登录以下 [Saleslink](#) 的链接查阅信息

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As always, we appreciate your continued business!

Sincerely,

Ann He

American Airlines