

24/12/2020

PASSENGER PROTECTION - Route closure for Sydney (SYD) and Auckland (AKL) airports

Publish date: December 24, 2020

Description:

Due to certain restrictions between countries, we inform that the operation will be cancelled until March 14, 2021 for flights between:

- **Santiago (SCL) and Auckland (AKL) (⇄)**
- **Santiago (SCL) and Sydney (SYD) (⇄)**

	See considerations.
Scope:	Passengers flying between SCL - AKL and SCL - SYD
Implementation date:	Immediate
Considerations:	<p>Passengers affected by these cancellations may be eligible for current flexibilities available inCONTINGENCY - Travel solutions for passengers with affected flights according to the availability of flights in the system.</p> <p>Additionally, passengers who need an alternative endorsement to another company will have only the QATAR (QR) option, subject to the cabin, in the lowest available class of the original cabin, through the involuntary reissue process. In cases of rerouting, it should be given as an option which produces the least possible delay until the final destination.</p> <p>For involuntary reissue (cases of endorsement) insert in the ticket:</p> <p style="text-align: center;">INVOL REROUTE (flight) (date) CNLD</p>
Exception:	N/A
Section:	Sales Passenger Protection - Change of Airport

