



AIR CANADA

SALES BULLETIN

December 22, 2020

Mandatory pre-departure COVID testing for travelers from Canada to Hong Kong

Starting from Dec 25, passengers arriving in Hong Kong from Canada must have a negative COVID-19 nucleic acid test within 72 hours prior to departure at an ISO 15189 accredited laboratory or one that is recognized by the relevant Canadian authority*.

Passengers must be in possession of the following **printed** documents (in English) before they travel to the airport, or they will not be accepted to travel at check-in**:

- A printed medical certificate with a negative Coronavirus (COVID-19) nucleic acid test result. The sample must have been taken at most 72 hours before the departure of the last direct flight to Hong Kong. The certificate must be in Chinese or English and have the name of the passenger shown as identical to that on the travel document. If the certificate does not meet all the mentioned requirements, a written confirmation in English or Chinese issued by the laboratory or healthcare institution with the name of the passenger must be presented together with the certificate; and
- A letter in Chinese or English issued by the relevant authority certifying that the nucleic test laboratory is recognized and approved by the government
- A hotel reservation in Hong Kong for not less than 14 nights starting on the day of the arrival of the relevant traveller in Hong Kong. The hotel must be listed on https://www.coronavirus.gov.hk/pdf/designated-hotel-list_en.pdf

Travelers are also required to make a health declaration online <https://www.chp.gov.hk/hdf>.

These requirements do not apply to passengers in transit via HKG to another country.

COVID testing at Shoppers Drug Mart for Air Canada customers

Eligible Air Canada customers can now book and purchase a COVID-19 **PCR test** at participating **Shoppers Drug Mart** locations in Ontario and Alberta. Testing at the Shoppers Drug Mart in British Columbia will be available at a later date. These tests are available for customers flying to any destination requiring a negative COVID-19 test, including Hong Kong.

Results are typically available within 24-48 hours. Results are electronic but **it is essential that the traveler holds a printed copy of the results** before they travel.

Book your test at <https://www1.shoppersdrugmart.ca/en/health-and-pharmacy/covid-19>

COVID testing at other locations

Passengers travelling from British Columbia or other provinces can refer to the list of clinics, and their back end laboratories on page 2. **Please ensure the test is a PCR test.**

Printing the laboratory's accreditation

It is very important to know which laboratory is carrying out the nucleic test, and pick the correct accreditation (**ISO 15189 or Ministry of Health or relevant provincial accreditations**) at the right geographical location for laboratories with multiple locations. The traveler needs to **print the relevant accreditation** of the back end laboratory. Please refer to the list of clinics and supporting laboratories on page 2 as a reference**. Many of those accreditations are available on the laboratories' websites.



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Lifelabs, the laboratory that supports the Shoppers Drug Mart in ON, and various clinics in BC have published their ISO 15189+ certifications online. Please ensure that the right laboratory location under Lifelabs is chosen: <https://www.lifelabs.com/about-us/accreditation-licensing/>

DynaLife supports the Shoppers Drug Mart in AB. They have the CAP (College of American Pathologists) certification as well as College of Physicians and Surgeons of Alberta accreditation which is the relevant provincial authority:

<https://www.dynalife.ca/Portals/0/pdf/Accreditation%20certificates/CPSA%20certificate%20base%20lab.pdf>

Clinics and Laboratories providing COVID PCR tests by Province***

Province	Clinic (Front End-Collection Entity)	Lab (Back End)	Lab Accreditation	Price	Method
Quebec	Dynacare	Dynacare	1.CLIA (Clinical Laboratory Improvement Amendments) 2.ISO 15189:2012	\$115	PCR
				\$70	Serology
				\$185	Combo
Quebec	CDL Laboratories	CDL Laboratories	1.CLIA (Clinical Laboratory Improvement Amendments) 2.ISO 15189:2012	395\$	PCR
				TBC	Serology
Quebec	Biron	Biron	Accreditation Canada's Biomedical Laboratory Services Standards are based on ISO Standards 15189-12	250\$	PCR
				25\$	Serology
Ontario	Shoppers	LifeLabs	1.ISO 15189 Plus	250\$	PCR
				25\$	Serology
Ontario, Alberta, Nova Scotia and New Brunswick	Switch Health	TIPT	ISO 15189	180\$	PCR
Alberta	Shoppers	DynaLife	1.CAP Accredited (College of American Pathologists) 2.CPSA (College of Physicians & Surgeons of Alberta)	150\$	PCR
				50\$	Serology
BC	PolyCan Health Centre clinic	LifeLabs	1.ISO 15189 Plus	395-545\$	PCR
				75\$	Serology
BC	Care Point Medical & Wellness	Northwest Laboratory (US)	1.CLIA (Clinical Laboratory Improvement Amendments)	380\$	PCR
		LifeLabs	1.ISO 15189 Plus	75\$	Serology
BC	Bon Voyage	LifeLabs	1.ISO 15189 Plus	250\$	PCR
				90\$	Serology
BC	Iridia Medical	LifeLabs	ISO 15189 Plus	250\$	PCR
				N/A	Serology
BC	Ultima Medical Services	LifeLabs	1.ISO 15189 Plus	\$300	PCR
				\$50 (req) + \$75	Serology
BC	Mega Fu Medical	LifeLabs	1.ISO 15189 Plus	500\$ + 75\$ to LifeLabs	PCR
					Serology



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Disclaimers:

* While Air Canada makes best efforts to keep the information on this page updated, due to fast-changing government mandates and restrictions Air Canada is not responsible for the accuracy of this information. We encourage all passengers to validate the information directly with the concerned governmental authorities. Please refer to (<https://www.coronavirus.gov.hk/eng/high-risk-places.html>) for the latest information.

** It is the **traveler's responsibility** to ensure that the traveler - and any child travelling with the traveler - has all the valid travel documents necessary to enter in, exit from or transit through, each country/region on your itinerary regardless of if the flight is operated by Air Canada or another carrier.

***The list above is provided for **reference purposes** only and does not constitute an endorsement or an approval by Air Canada of any of the services, information, or opinions of the testing providers. Contact the testing providers directly for answers to any question regarding their services or the content of their websites

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