

## 残值 (Refundable balance) 功能介绍

残值 (Refundable balance /RSVR) 功能填补了客票由高价值转到低价值的繁复操作的空白, 应用前景广阔, 增加航空公司与代理人的操作便捷性。目前航信系统已经支持该功能, 全部自动化在黑屏 ETERM 中完成。以下介绍在航信系统的操作。

### 自动方式:

1. 正常出电子客票, 注意只能使用自动运价 (使用 DFSQ:A)

```
1. WAN/AN HS38CB
2. BR891 Y M001MAR TPEHKG HK1 0700 0850 SEAME 2 1
3. BR828 Y FR05MAR HKGTPE HK1 0725 0910 SEAME 1 2
4. BJS/T BJS/T 010-80000000/ TRAVEL SERVICE
5. T
6. SSR TKNE BR HK1 TPEHKG 891 Y01MAR 6956362068893/1/P1
7. SSR TKNE BR HK1 HKGTPE 828 Y05MAR 6956362068893/2/P1
```

2. 变更航段

```
1. WAN/AN HS38CB
2. BR707 C SU14MAR TPECAN HK1 0810 1015 SEAME 2 1
```

3. 使用 TRI 指令自动换开

```
TRI 695-6362068893
***** REPRICE SUMMARY *****
PTC ADT NO WAIVER
ITINERARY REPRICED USING CURRENT FARES
ORIGINAL BASE FARE CNY 4020
REVISED BASE FARE TWD 18000
BASE FARE DIFF CNY +140 ADC
REISSUE FARE DIFF CNY +140 ADC
TFC DIFF CNY -288 REFUND
TICKET DIFF CNY -148 REFUND
SERVICE FEE CNY 0
GRAND TOTAL CNY -148 REFUND
REISSUE OR REVAL ONLY ALLOWS REISSUE
***** REVISED ITINERARY INFORMATION *****
FSI/BR//BJS*BJS. 27NOV20
S BR 707C14MAR TPE0810 1015CANOS 77W #OBR #FN
*SYSTEM DEFAULT-CHECK EQUIPMENT
*ONLY ALLOWS REISSUE
*ATTN REPRICED ON 27NOV20*1452
***** FARE CALCULATION *****
```

TPE  
CAN CHOG NVB NVA14MAR22 40K BR  
FARE TWD 18000 EQUIV CNY 4160  
DIFF CNY 140  
TAX PD CNY 116 TW PD CNY 33 YR PD CNY 33 YQ  
TOTAL CNY 140

14MAR21TPE BR CAN625.22NUC625.22END ROE28.789476  
REFUNDED TAX/FEE/CHARGE  
ERXT CNY 77G3 CNY 102HK CNY 43I5 CNY 33YR CNY 33YQ  
ENDOS \*NONEND  
REPRICE RATE

USED 1TWD=0.23102609CNY  
TKTTL BR/14MAR21/2359

\*\*\*\*\* EXCHANGE INFORMATION \*\*\*\*\*

OI:695-6362068893#1200BJS27NOV0 08000000

**SVC BR ID1 BJS 27NOV20 /D/996/RSVR/OCNY ERXT288//P1**

PSGRID 1

REISSUE NUMBER 0

REVALIDATION NUMBER 0

REVALIDATE\_NUMBER 0

REI/REF FC OR/DE BD PRICE AD PRICE

REI 1 TPECAN T OCN Y T OCN Y

REF 1 TPECAN T 210CNY T 210CNY

FSKYONLN/1E/HYBQQQRWWKRG1T1/FCC=T/AUTO-T=T/TI=T/TKNEI=0

DFSR:A

1. WAN/AN HS38CB
2. BR707 C SU14MAR TPECAN HK1 0810 1015 SEAME 2 1
3. BJS/T BJS/T 010-80000000/ TRAVEL SERVICE
4. T
5. FC/A/14MAR21TPE A-14MAR22 F-40KG BR CAN 625.22CHOG NUC625.22END  
ROE28.789476/P1
- 6. SVC BR ID1 BJS 27NOV /D/996/RSVR/OCNY ERXT288/P1**
- 7. RMK ERX/CNY 77G3 CNY 102HK CNY 43I5 CNY 33YR CNY 33YQ/P1**
8. RMK OT/A/1/86294//BR//BJS\*BJS. 27NOV20/P1
9. RMK 1A/VR4EC3
10. FN/A/RTWD18000/ECNY4160.00/SCNY140.00/C0.00/OCNY116.00TW/OCNY33.00YR/  
OCNY33.00YQ/ACNY140.00/P1
11. OI/A/695-6362068893#1200BJS27NOV0 08000000/P1
12. EI/A/NONEND/P1

除运价信息等增加 SVC 和 RMK 项

第 6 项 SVC 其中 OCN Y 代表退款金额 ERXT288 是退税的总和

第 7 项 RMK ERX 是所有的税的展开

使用 **ETDZ: 打票机\*S**, 出票完成记录中更新 EMD 票号和 ET 票号

\*\*ELECTRONIC TICKET PNR\*\*

1. WAN/AN HS38CB
2. BR707 C SU14MAR TPECAN HK1 0810 1015 SEAME 2 1
3. BJS/T BJS/T 010-80000000/ TRAVEL SERVICE

4. T  
5. SVC BR HI1 BJS 27NOV /D/996/RSVR//6951810013370C1/P1  
6. SSR TKNE BR HK1 TPECAN 707 C14MAR 6956362068894/1/P1

**手工方式:**

1、正常出电子客票

1. JIA/AN KYCntp  
2. BR067 B M001MAR TPELHR HK1 0850 1920 SEAME  
3. BR068 B WE10MAR LHRTPE HK1 2120 2145+1 SEAME  
4. BJS/T BJS/T 010-80000000/ TRAVEL SERVICE  
5. T  
6. SSR TKNE BR HK1 TPELHR 067 B01MAR 6956361233593/1/P1  
7. SSR TKNE BR HK1 LHRTPE 068 B10MAR 6956361233593/2/P1

2、变更航班

1. JIA/AN KYCntp  
2. BR087 B M015MAR TPECdg HK1 2350 0640+1 SEAME 2 1  
3. BR088 B SA20MAR CDGTPE HK1 1120 0700+1 SEAME 1 2

3、输入运价等信息

FN:RTWD43000/ECNY10020.00/SCNY470.00/CO.00  
- /TCNY24.0004/TCNY424.00XT/OCNY359.00XT/ACNY918.00/P1  
FC:15MAR21TPE A-15MAR22 F-35KG BR PAR733.08BLF  
- BR TPE733.08BLF NUC1466.16 END/ROE29.32819  
- /XT 36.00IZ 92.00FR 230.00QX 66.00FR  
- /OXT 117.00TW 68.00YR 174.00YQ/P1

OI:ET/695-6361233593#1200BJS210CT0 08300014 P1

SVC BR ID1 BJS 21OCT20 /D/996/RESd/OCNY ERXT1066/P1  
RMK ERX/CNY 16E7 CNY 695GB CNY 355UB/P1

1. JIA/AN KYCntp  
2. BR087 B M015MAR TPECdg HK1 2350 0640+1 SEAME 2 1  
3. BR088 B SA20MAR CDGTPE HK1 1120 0700+1 SEAME 1 2  
4. BJS/T BJS/T 010-80000000/ TRAVEL SERVICE  
5. FC/15MAR21TPE A-15MAR22 F-35KG BR PAR 733.08BLF BR TPE 733.08BLF NUC1466.16END  
ROE29.32819 XT36.00IZ92.00FR230.00QX66.00FR OXT 117.00TW68.00YR174.00YQ/P1  
6. SVC BR ID1 BJS 21OCT /D/996/RESd/OCNY ERXT1066/P1  
7. RMK ERX/CNY 16E7 CNY 695GB CNY 355UB/P1  
8. RMK 1A/JT8FSC  
9. FN/RTWD43000/ECNY10020.00/SCNY470.00/CO.00/XCNY448.00/TCNY24.0004/  
TCNY424.00XT/OCNY359.00XT/ACNY918.00/P1  
10. OI/695-6361233593#1200BJS210CT0 08300014/P1  
11. FP/CASH, CNY

使用 ETDZ:打票机\*S, 出票完成记录中更新 EMD 票号和 ET 票号

**\*\*ELECTRONIC TICKET PNR\*\***

1. JIA/AN KYCNTP

2. BR087 B M015MAR TPECDG HK1 2350 0640+1 SEAME 2 1

3. BR088 B SA20MAR CDGTPE HK1 1120 0700+1 SEAME 1 2

4. BJS/T BJS/T 010-80000000/ TRAVEL SERVICE

5. T

**6. SVC BR HI1 BJS 21OCT /D/996/RSVR//6951810013097C1/P1**

7. SSR TKNE BR HK1 TPECDG 087 B15MAR 6956361233596/1/P1

8. SSR TKNE BR HK1 CDGTPE 088 B20MAR 6956361233596/2/P1