

FLEXIBILITY TO RESERVATION CHANGES FOR FLIGHTS BOOKED BETWEEN 1 APRIL–31 AUGUST 2021

Since the spread of the coronavirus, we know your travel plans can change anytime. To offer more flexibility to change bookings in these unprecedented times, we have updated our ticket change policy.

Published 01.09.2020 Updated 07.12.2020

If you have booked your flight between 1 April and 31 August 2021, you can change your travel dates with no change fee. See the conditions to do so [here](#).

Our Book with confidence policy is currently valid until 31 August 2021.

CHANGE YOUR BOOKING WITH FLEXIBILITY

We want to offer you flexibility for making reservation changes and have updated our ticket change policy due to the coronavirus situation.

**FLEXIBILITY TO RESERVATION CHANGES FOR FLIGHTS BOOKED BETWEEN 1
APRIL 2020 AND 31 AUGUST 2021**

With our Book with confidence policy, you can change your travel dates flexibly with no change fee with the following conditions:

- You made your booking between 1 April 2020 and 31 August 2021.
- You booked your ticket through Finnair channels.
- You have a Finnair operated and marketed flight.
- There are available seats on your chosen new flight.
- The latest day for making changes depends on when you booked your original ticket:

- For tickets booked between 1 April and 31 August 2020, please make changes latest 7 days before the departure of your booked flight.
- For tickets booked between 1 September 2020 and 31 August 2021, please make changes latest 72 hours before the departure of your booked flight.
- Please note that you need to select new dates for your travel when making changes. If you change your travel dates closer to your flight, the change conditions follow your original ticket rules.
- You can make an unlimited amount of changes to your travel dates without a change fee as long as the Book with confidence policy is valid (currently valid until 31 August 2021) and one more change after that, meaning after 31 August 2021. We will revise the Book with confidence validity period again latest in August 2021.
- Please note that the change in the ticket rules doesn't apply to Aurinkomatkat (Suntours) and other tour operators' customers.
- In case you would like to cancel your booking, a refund will be according to the original ticket rules.

- It is good to know that if there is no availability in your original fare class for your new flight, you need to pay the fare difference between your original and new flight tickets. In Finnair Holidays trips, change costs can include the price difference in the flight ticket and accommodations.

If you purchased a travel extra and change your travel date, we will move the travel extra to your new flight if possible.

Otherwise, it is eligible for [a refund](#).

This is how you can change your travel date

- Go to [Manage booking](#) and select new available dates for your travel.
- You can also contact our [customer service](#). We are sorry if our customer service is congested.
- If you have purchased your ticket partly with Finnair Plus points or you have upgraded your flight with money or a tier benefit, please contact our customer service to change your travel dates.
- If you have a group reservation, please contact your travel agency.

Did you book your ticket on 31 March 2020 or before and would like to make changes? Please contact our customer service at least 7 days before the departure of your flight.

If any further questions arise about changing your travel dates, our [customer service](#) is happy to help you. We are at your service also on Twitter @FinnairHelps, our [Facebook pages](#) and via chat on [finnair.com](#).

You can check your passenger rights [here](#) and browse all of the recent travel updates [here](#).

FEEL FREE TO CANCEL WITH FINNAIR CANCELLATION COVER

When booking your flight on Finnair.com and choosing [Finnair Cancellation Cover](#), you can cancel your flight and apply for a full refund in case you cannot travel due to sudden sickness or accident to you or a close family member.