



HKGSSU 20-031/GI
20 November 2020

To: BSP Agents
Subject: Introduction of Discount Offer on Airport Private Car Service

Please be informed that “Limited-Time Discount Offer on Airport Private Care Service” will be started as follows.

(1) Service Description

Provide discounts to customers using MK Group's private car service to travel from the airport to their place of self-isolation upon arrival in Japan.

(2) Period covered

2020/11/23 ~ 2021/1/31 (Japan arrival base)
Reception Start Date: 2020/11/13

(3) Eligible customers & Qualifying routes

JAL First/Business Class tickets departing from China/Asia to Japan (tickets must have been issued)

*Eligible with all JAL First/Business Class booking classes, excluding mileage award tickets.

*Includes flights departing from Vladivostok to Japan.

Airports: NRT, HND, KIX

(4) Details of the service

A discount of JPY 10,000 will be applied when using MK Group private car service.

JPY 20,000 for Australia route (VVO included).

*This discount is applied per one private car service. Even if there are multiple passengers boarding one vehicle, the discount cannot be combined

(5) Application Method

Customers can arrange a private car service and apply for a discount through the following steps.

STEP①

First, please reserve a private car service through the MK Group by telephone.

The telephone numbers are below. (*English, Chinese and Japanese Languages only.)



Tokyo (Narita, Haneda Airport)

Telephone number: +81-3-5547-5667

Opening hours: Daily 24 hours

Osaka (Kansai Airport)

Website (Japanese Only): <https://secure.mk-group.co.jp/airport-hire.jal/limited-time-discount.html>

Telephone number: +81-6-6562-5489

Opening hours: Daily 09:00 - 18:00 Japan time

*Please contact MK Group directly for all inquiries relating to cancelling or changing the private car reservation.

STEP②

After completing the reservation of private car service, please send the following details as below.

Necessary information: Name, Reservation Number, Flight Number, Date of Arrival, Phone Number*

*Phone number must match the phone number given to MK Group when making the reservation

<Asia Region> Only by email (Korea Office)

Opening Hours: 10: 00 ~ 16: 00 (Korean time) [Saturdays, Sundays, and holidays are closed]

Email address for application: org.jali.selssr@jal.com

<https://www.jal.co.jp/jp/en/information/branch/sr/kr/>

<China Region> Only by phone

Telephone number: 4008-88-5301

Opening hours: 9: 00 ~ 17: 30 (China Time) [Daily]

*Opening hours and phone number differ from regular JAL reservation center

(JA) <https://www.jal.co.jp/cn/ja/info/travelalerts/flysafe/protection-measures/airportprivatecarsvc/index.html>

(EN) <https://www.jal.co.jp/cn/en/info/travelalerts/flysafe/protection-measures/airportprivatecarsvc/index.html>

(CN) <https://www.jal.co.jp/cn/zhcn/info/travelalerts/flysafe/protection-measures/airportprivatecarsvc/index.html>

*If there are any changes in the flight, booking class, or date of travel, please inform the JAL reservation center above by the reservation deadline below.



(6) Application deadline

<Asia Region>

Please complete Step 2 above **five** days before the date of arrival in Japan by 16:00 Korea time.

(Example) If the date of arrival in Japan is December 10th, by December 5th, Korea time

<China Region>

Please complete Step 2 above **four** days before your date of arrival in Japan by 17:30 China time.

(Example) If the date of arrival in Japan is December 10th, by December 6th, China time.

(7) Private car service provider

MK Group (Tokyo MK, Osaka MK)

(8) Other information

- Customers and the MK Group will be responsible for everything about private car service arrangement such as fees, vehicle type inquiries, changes and cancellation procedures etc.
 - * The JAL Reservation Center cannot process such inquiries.
- If the flight or booking class has changed and customers have not informed the JAL Reservation Center of the change within the reservation deadline specified above, discount will be not eligible.

Should you have any enquiries, please contact our JAL sale representative for details.

Thank you for your kind attention.

Passenger Sales & Marketing

Hong Kong, Macau & Southern China

Japan Airlines Co., Ltd.

Incorporated in Japan