



HKGSSU 20-030/GI
10 November 2020

To: BSP Agents

Subject: Introduction of JAL International Economy Class Pre-Paid Seat Selection

Please be informed that Paid advance seat selection for extra legroom in Economy Class of JAL international flights will be started as follows.

1. Date of sales start: November 10, 2020 (Scheduled on JST16:30)
2. Applicable flight: All JAL international flights operated by JAL departed on/after December 3, 2020
*Flights to/from Canada is excluded.
3. Sales channel: JAL web site
* Paid seat can be also purchased at call center in case if passenger cannot operate PC or website.
4. Outline of paid advance seat selection
 - (1) Sales period: From Open for reservations of the flight until check-in close.
Unable to purchase after check-in for the flight is completed.
 - (2) Applicable seats: Exit row seats and bulkhead seats in economy cabin.
 - (3) Applicable tickets: JAL international tickets
*Including tickets purchased at travel agency and FFP award tickets
 - (4) Applicable cabin class and RBD: Y cabin (RBD: B, H, K, M, L, V, S, Q, N, O, T)
 - (5) Fares not eligible for
 - ① Fares which are not eligible for advance seat selection
 - ② Fares which are not eligible for paid advance seat selection

(6) Fee per passenger/Per segment

Routes	Sales in Japan	Sales in Canada	The other
Flights between Japan and Europe, North America, Australia and India	JPY10,000	CAD100	USD100
Flights between Japan and South East Asia (Except Manila)	JPY6,000	CAD60	USD60
Flights between Japan and China, Hong Kong, Taiwan, Korea, Guam, Manila and Vladivostok	JPY4,000	CAD40	USD40

Fee for children and infants occupying seats will be same as adult.

Infants traveling without a seat is not required to purchase.



(7) Passenger who are exempted:

- High tiers member-JMB Diamond, JGC Premier, JGC, JMB Sapphire, JMB Crystal and Oneworld Tier Status member and 1 accompanying passenger.
- A passenger with RBD: Y for the eligible flight
- A passenger who requested bassinet and 1 accompanying passenger
- Some priority guests and accompanying passengers

5. Seat map :

- Please contact your GDS help desk to confirm the Pre-Paid seat purchased through JAL web site reflected in GDS or not.

6. Please note the following:

- Paid seat is not able to purchase at the airport counter.
- Agent is not able to change the paid seat which passenger purchased.
- When reservation change or cancel as per fare rule for the flight which paid seat has been purchased, EMD can be refunded. Please ask the passenger to contact JAL call center to inquire about the refund of paid seat.
- If a paid seat cannot be re-arranged due to flight schedule changes and becomes a free seat, please ask the passenger to contact JAL Call Center about the refund of paid seat when you contact the passenger about schedule change.
- Since we may need to contact the passenger when the paid seat is transferred in case of irregularity, please be reminded to input the passenger's contact details in CTCM/CTCE.

Should you have any enquiries, please contact our JAL sale representative for details.

Thank you for your kind attention.

Passenger Sales & Marketing

Hong Kong, Macau & Southern China

Japan Airlines Co., Ltd.

Incorporated in Japan