



# AIR CANADA

## AGENCY BULLETIN

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**October 09, 2020**

**Ref:2039**

**To: All Travel Agents**

**International to Domestic (ITD) Connection Process  
for AC16 HKG TO YYZ**

Air Canada's AC16 from Hong Kong (HKG) to Toronto Pearson (YYZ) has been added to the list of International to Domestic (ITD) eligible flights.

International to Domestic (ITD) is a streamlined connection process that allows eligible customers to connect in Canada without having to retrieve their baggage.

ITD gives us the opportunity for customers to not have to retrieve their baggage at a connecting station as much as possible. This keeps customers moving and speeds up their connecting time. ITD is only offered to eligible customers who are travelling on Air Canada operated flights with onward connection on Air Canada within Canada.

Customers must meet all the following eligibility requirements for ITD:

1. Traveling on AC16 from Hong Kong to Toronto Pearson with an onward domestic connection within Canada on Air Canada
2. Have a piece of checked baggage that is tagged to the final destination
3. Are not travelling with a PETC (Pet in Cabin), AVIH (Pets in Cargo Hold) or WEAP (Weapon)
  - Service animals are not considered PETC or AVIH and customers travelling with service animals are ITD eligible when all other requirements are met.

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A STAR ALLIANCE MEMBER 

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