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# United Sales

## ALERT

Tuesday, September 22, 2020

### United Travel Waiver for Tropical Storm Dolphin

Customers traveling to, from or through the following airports are permitted to make voluntary changes to their plans within the parameters provided.

## Travel dates and affected cities

**Original ticketed travel dates:** September 23 - 24, 2020

- Tokyo-Haneda, JP (HND)
- Tokyo-Narita, JP (NRT)

## Waiver Code

Travel agents may make voluntary changes or voluntarily self-refund (see Rescheduled Travel) by entering waiver code **7JC6B** in the OSI field.

## Rescheduled Travel

### Permitted changes

The change fee and any difference in fare will be waived for new flights departing on or before **September 27, 2020**, as long as travel is rescheduled in the same cabin (any fare class) and between the same cities as originally ticketed.

**Refunds**

Travel agents may self-refund tickets under the following conditions:

- Original flight is canceled
- Original flight is delayed and is estimated to arrive at the final destination more than 2 hours after originally scheduled arrival time

**Must be ticketed by:** September 21, 2020

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