

FLEXIBILITY TO RESERVATION CHANGES FOR FLIGHTS BOOKED BETWEEN 1

APRIL AND 31 DECEMBER

1 April 2020, updated 1 September 2020

With our Book with confidence policy, you can change your travel dates flexibly with no change fee with the following conditions:

- You made your booking between 1 April and 31 December 2020.
- You booked your ticket through Finnair channels.
- You have a Finnair operated and marketed flight.
- There are available seats on your chosen new flight.
- The latest day for making changes depends on when you booked your original ticket:
 - For tickets booked between 1 April and 31 August 2020, please make changes latest 7 days before the departure of your booked flight.
 - For tickets booked between 1 September and 31 December 2020, please make changes latest 3 days before the departure of your booked flight.
 - Please note that you need to select new dates for your travel when making changes. If you change your travel dates closer to your flight, the change conditions follow your original ticket rules.
- You can make an unlimited amount of changes to your travel dates without a change fee as long as the Book with confidence policy is valid (currently valid until 31 December 2020) and one more change after that, meaning after 31 December 2020. We will revise the Book with confidence validity period again latest in December.
- Please note that the change in the ticket rules doesn't apply to Aurinkomatkat (Suntours) and other tour operators' customers.
- In case you would like to cancel your booking, a refund will be according to the original ticket rules.
- It is good to know that if there is no availability in your original fare class for your new flight, you need to pay the fare difference between your original and new flight tickets. In Finnair Holidays trips, change costs can include the price difference in the flight ticket and accommodations.

If you purchased a travel extra and change your travel date, we will move the travel extra to your new flight if possible. Otherwise, it is eligible for [a refund](#).

This is how you can change your travel date

- Go to [Manage booking](#) and select new available dates for your travel.
- You can also contact our [customer service](#). We are sorry if our customer service is congested.
- If you have purchased your ticket partly with Finnair Plus points or you have upgraded your flight with money or a tier benefit, please contact our customer service to change your travel dates.
- If you have a group reservation, please contact your travel agency.

If any further questions arise about changing your travel dates, our [customer service](#) is happy to help you. We are at your service also on Twitter [@FinnairHelps](#), our [Facebook pages](#) and via chat on [finnair.com](#).

You can check your passenger rights [here](#) and browse all of the recent travel updates [here](#).