

TRAVEL RESTRICTIONS' EFFECTS ON TRAVELLING

11 June 2020, updated 1 September 2020

The coronavirus situation still affects air travel significantly, and many countries have set travel restrictions. We are closely following the demand and changes in travel restrictions in different countries and will adjust our traffic plan accordingly.

Here you'll find information about our flights and travel restrictions:

- You can check flights and available seats through our [booking engine](#).
- You can read more about our traffic plan for 1 July 2020 – 31 March 2021 [here](#).
- Please go to [IATA's website](#) for more information about current travel restrictions and requirements in different countries before you travel.

Your options if your travel plans change:

- You can change your travel dates flexibly without a change fee. Check further details and instructions [here](#), if you booked your journey on 1 April – 31 December 2020. If you booked your flight before 1 April 2020, our [customer service](#) will help you in making the change.
- If travel restrictions prevent you from travelling to your destination, you can cancel your booking in [Manage booking](#) and [apply for a refund](#) for the unused part of your flight ticket. Please note that you need to provide us documentation, if your travel was prevented by the authorities in your destination country. It is good to know that a requirement for quarantine in your destination country, for example, is not a travel restriction that allows a refund.
- If you wish to cancel your reservation due to a quarantine requirement or for another reason, the refund will be according to the ticket rule.

You can see your passenger rights [here](#).