
Salutation:

American Global Sales Update

American Airlines has extended our offer to waive change fees for customers who purchase tickets by September 30, 2020, for travel through December 31, 2020. The offer is available for any of our fares. The change fee will be waived but customers may still owe any difference in ticket price when rebooking a trip. (适用条件: 2020 年 9 月 30 日或之前所出的机票, 出发日期至 2020 年 12 月 31 日)

- Any ticket purchased by Sept. 30, 2020 for travel through Dec. 31, 2020, will not

incur change fees prior to travel. Customers must pay any fare difference, if applicable, at time of ticketing of the new fare.

- All AAdvantage® award tickets are included in this offer.
- Customers are allowed to change their origin and destination cities as part of this offer.
- Tickets expiring between March 1, 2020 - September 30, 2020 continue to be extended until December 31, 2021.

Extending Name Changes

We have also extended name changes on applicable tickets for corporate customers, Business Extra accounts, and On Business accounts.

- A contracted Corporate Travel Agreement ,Business Extra or On Business account must be active.
- Tickets purchased that fall under the Global Flexibility Waiver dates will be allowed multiple name changes during the validity of the ticket. This can be combined with other qualifying waivers.
- Tickets must contain a valid CART/Business Extra number or an On Business number in the Tour Code box.
- Your agency of record can process this complimentary name change in their GDS without requiring a waiver code.

Additional updates on existing travel alerts can be found on aa.com/travelalerts or on [SalesLink](#).

For questions, customers within the U.S. and Canada can contact our Sales Support Desk at 1-800-621-8489, and international customers can contact their local Sales Support desk or Reservations. 亚太区代理 请联系 8009907609

We are committed to keeping you updated and we look forward to welcoming you onboard when the time is right.

Sincerely,

Ann He

Account Manager, Southern China

American Airlines

