## Great news regarding our flexible fare offerings

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Dear Travel Partners,

You are receiving this notification because we have some exciting news regarding our flexible fare offerings. American has extended its current flexible fare offering to include Basic Economy!

All Basic Economy tickets issued on/after July 14, 2020, will include a change fee waiver within the fare rules:

- No penalty will apply for voluntary changes that are made prior to the departure of the first ticketed flight
- If the flight is not canceled in advance, and the customer does not show for the flight, any value is forfeited

Basic Economy Tickets issued between June 1, 2020 and July 13, 2020 will require the waiver code RETROCF in order to receive the change fee waiver for travel that begins on or after October 1, 2020:

- Once the ticket is exchanged, all fare rules for the new ticketed fare apply
- If the flight is not canceled in advance, and the customer does not show for the flight, any value is forfeited

Changes to Basic Economy fares originally ticketed for travel between March 1 and September 30, 2020 qualify for a change fee waiver utilizing our Coronavirus Global Flexibility Waiver if the ticket is in OK status.

Note: All other fare rules will apply and any fare difference, if applicable, must be paid at the time of the exchange.

We truly value your partnership and appreciate your continued business!

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