Together at Terminal 5

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Starting July 7, 2020, American will begin provisionally operating from London Heathrow (LHR) Terminal 5, the home of our joint business partners British Airways and Iberia. With this move, all departures and arrivals, including ticketing, check-in, security and baggage claim will be combined.

The co-location of American's operations into Terminal 5, voted best airport terminal in the world six times by Skytrax World Airport Awards, will make connecting at Heathrow quicker and easier than ever.

Extensive signage will help customers navigate this new space.

Where to find us in Terminal 5

Check-In:

Flagship® First and Executive Platinum: British Airways First Wing, Zone J

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Flagship® Business, Premium Economy and Main Cabin: Zone C

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Lounges:

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First Lounge: Open to Executive Platinum members

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Galleries Lounge: Open to Flagship® Business travelers, Platinum Pro and Platinum members

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Galleries Lounge: Open to Admirals Club® members travelling American Airlines

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British Airways Arrivals Lounge: Open to Flagship® First and Flagship® Business travelers and Executive Platinum members

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Learn more about the terminal move here.

Hands-free travel with Airportr

Check in your bag from home and our partner Airportr® will do the rest. They will pick up your bags and deliver them to the airport, and all you'll need to do is get your bags at your destination.

Learn about Airportr here.

We are proud of our partnership with British Airways, Iberia and Finnair and are working together to bring you safely to those you love, with an enhanced customer experience and easier connections than ever before.

When you're ready to travel again, our team at Heathrow can't wait to see you – because you are why we fly.

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