

AIRPORT - Exceptions to the mandatory use of protective masks on board

LATAM flights

Description:

This is to inform that those passengers allowed to travel without a protective face mask, as informed on May 7 in *“Use of protective masks on board LATAM flights”*, must obtain a “Medical Support” to authorize this exception.

Also, the item *Lung Pathologies* has been added: diseases that require oxygen supplementation in flight or may be worsened in flight due to the use of the protective mask.

No passenger may board the plane without a mask or without its proper use, except infants 0-2 years and there will be more flexibility in the case of minors between the ages of 2-11 years.

Scope:

All flights operated by LATAM

Implementation date: July 06, 2020

Considerations: In line with the above, the following passengers may be exempt from the obligation to wear a mask on board, provided a Medical Support is presented:

- Passengers with cognitive disorders (Down and Asperger syndromes, autism, etc.).
- Passengers with obvious intellectual deficiency,
- Passengers with a mental pathology that may result in decompensation in flight (schizophrenia, acute panic attack, etc.).
- Lung pathologies:

(diseases that require oxygen supplementation in flight or may be worsened in flight due to the use of the protective mask).

Please remember:

- The procedure applies to all LATAM routes

- If possible, the medical certificate must be submitted at least 48 hours

prior to flight departure. If the certificate is submitted less than 48

hours, we cannot guarantee a timely response from the medical department authorizing travel.

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At the time of check-in, the passenger must present the medical certificate or MEDIF received via email together with the authorization sent by LATAM.

- LATAM does not provide any medical assistance whatsoever.

All other considerations regarding “medical support” remain unchanged. For details, click [here](#).