

For the most up to date information on current waiver exception policies due to the COVID-19 situation, please visit www.saleslink.aa.com.

了解有关疫情的最新信息及政策，请访问：www.saleslink.aa.com。

If your booking is affected by the suspension of AA262/263/180/181 PEK-DFW/LAX-PEK, AA128/127/182/183 PVG-DFW/LAX/-PVG, please use waiver code **SCRFND/ASIASUSP** for a full refund or **SKCHG/ASIASUSP** for one FOC date change, this only applies if original travel dates were between 24JAN – 23OCT

如您出的票在1月24日至10月23日期间，且受AA262/263/180/181 PEK-DFW/LAX-PEK, AA128/127/182/183 PVG-DFW/LAX/-PVG停航影响，可以使用豁免码 **SCRFND/ASIASUSP**退票或 **SKCHG/ASIASUSP**免一次改签手续费换开。

If your booking is affected by the suspension of AA126/125 HKG-DFW-HKG, please use waiver code **SCRFND/ASIASUSP** for a full refund or **SKCHG/ASIASUSP** for one FOC date change, this only applies if original travel dates were between 28JAN – 01JUL

如您出的票在1月28日至7月1日期间，且受AA126/125 HKG-DFW-HKG，可以使用豁免码 **SCRFND/ASIASUSP** 退票或 **SKCHG/ASIASUSP**免一次改签手续费换开。

If you have a domestic US booking, no refund is permitted unless the ticket is in conjunction with an international ticket which has been directly affected by COVID-19 disrupts. Please use waiver code **TNADV2/CORONAFIX** for ONE FOC date change or contact Sales support for further information
美国纯境内段票不允许退票，但可以使用豁免码 **TNADV2/CORONAFIX**免一次改签手续费换开。
其他信息还请咨询销售支持。