Lufthansa Group airlines to significantly expand their flight schedule by September 2020

With travel restrictions lifting and the resulting increase in demand, the airlines of the Lufthansa Group will significantly expand their flight schedules in the coming weeks and months. The aim is to make as many destinations as possible accessible to holidaymakers and business travelers.

Lufthansa Group airlines to expand route network starting

July 2020*

Austrian Airlines, Lufthansa and SWISS are adding numerous summer destinations and more long-haul destinations starting July 2020.

- Austrian Airlines will resume long-haul flights as of 1 July 2020 and will offer flights to Bangkok, Chicago, Newark/New York and Washington D.C. up to three times a week. On short- and medium-haul routes, Bologna, Cairo, Florence, Moscow, Podgorica, Rome, Sibiu, Venice and Zagreb will be added to the existing flight offer.
- Lufthansa will be flying to many additional intercontinental destinations from Frankfurt, including Boston, Houston, Johannesburg, Los Angeles and Vancouver. In addition, flights to more than 60 destinations in Europe will be resumed, including Dublin, Marseille, Reykjavík, Salzburg and Valencia.

- SWISS is focusing on expanding its European flight offer and is already serving all major European cities, including Amsterdam, Brussels, London, Madrid, Milan, Paris, Rome, Stockholm, Vienna and Warsaw. Further intercontinental destinations are also being added to the route network.
- Eurowings will already be putting 30 to 40 percent of its flight capacity in the air again as from July – with a focus on flights to/from Cologne/Bonn, Düsseldorf, Hamburg and Stuttgart.

The reservation systems will be updated today with the new flight schedules of Austrian Airlines, Lufthansa and SWISS for the period of

1 to 5 July 2020.

» To the flight schedule

Flight cancellations and rebooking options

With the publication of the new flight schedule through 5 July 2020, necessary flight cancellations will also be made. The flight cancellations will be gradually implemented in the booking systems on 4 June 2020 and will appear in your queue.

You can rebook passengers affected by the flight cancellations according to the <u>Flight Irregularities Policy (OS/LH/LX)</u>. Alternatively, you can make a rebooking free of charge for passengers who wish to change their routing based on the goodwill rules.

» To the rebooking options

Gradual expansion of the route network by September 2020 In September 2020, the Lufthansa Group airlines will be serving 90

percent of all originally planned short- and medium-haul destinations and 70 percent of long-haul destinations again. Customers who are now planning their autumn and winter holidays will thus have access to an extensive worldwide network of connections and a wide choice of destinations.

Current entry regulations

When planning their trip, customers are advised to observe the current entry and quarantine regulations of the respective destinations. For more information on temporary travel restrictions, please visit the IATA TravelCenter website.**

» To the IATA TravelCenter

Simplified onboard service for additional safety

It is important to the airlines of the Lufthansa Group to offer passengers the best possible service, especially in these times when traveling is more complex than usual. Our top priority: the health of passengers and crew. Together with virologists, all processes on board have been reviewed in detail and, in some cases, adapted to minimize the physical contact between crew and guests. The simplified on-board service with an adjusted range of food and beverages is currently planned to be in place through 31 August 2020.

- » More about the current onboard service at Lufthansa
- » More about the current onboard service at SWISS
- * Subject to any travel restrictions
- ** No guarantee of accuracy

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