American Global Sales Update



American Airlines is getting ready for summer travel by restoring more flights, offering double AAdvantage® miles for flights booked in June, re-opening key Admirals Club lounges, expanding flexible policies and continuing our robust health, well-being and cleaning procedures.

More domestic flying in June

We are increasing frequencies of flying from our hubs, including Dallas Fort Worth International Airport (DFW) and Charlotte Douglas International Airport (CLT), to destinations customers are searching and booking most, with increased flying to major cities in Florida, Gulf Coast cities as well as mountain destinations. We are also increasing frequency of flying to Asheville, North Carolina (AVL), Savannah, Georgia (SAV), and Charleston, South Carolina (CHS) for business and leisure travelers.

In addition, we will offer more seats to Florida than any other airline in

July. American has also added more flights in Montana, Colorado, Utah and Wyoming as national parks and outdoor recreational spaces reopen.

The updated July schedule will be available for purchase on Sunday, June 7.

Our international operation

Today marked the return of service to eight international destinations. These include service from Dallas-Fort Worth (DFW) to Amsterdam (AMS), Paris (CDG) and Frankfurt (FRA), as well as service from Miami (MIA) to Antigua (ANU) in the Caribbean and Guayaquil (GYE) and Quito (UIO) in Central America. American also restored additional service to London (LHR) from Chicago (ORD) and New York (JFK).

We will delay the return of some previously announced international routes – including transatlantic service from Philadelphia (PHL) and CLT – to August. You can find the complete list of the updated long-haul international flights <u>here</u>.

Select Admirals Clubs will reopen in June

Beginning June 22, we will begin reopening Admirals Club lounges in phases, after making improvements to adapt the clubs and product offerings.

The following locations will open June 22 with pre-packaged snack offerings and a full-service bar for customers to enjoy complimentary and premium beverages. Hours vary by location and capacity and offerings could be limited due to CDC guidelines or local orders or restrictions.

- Charlotte (CLT) Concourse C
- Chicago (ORD) Concourse H/K
- Dallas (DFW) Terminal A and Terminal C
- Los Angeles (LAX) Terminal 4
- New York (JFK) Terminal B
 - o (only prepackaged food and water will be available, per local restrictions)

- New York (LGA) Concourse D
 - o (only prepackaged food and water will be available, per local restrictions)
- Miami (MIA) Gate D30
- Philadelphia (PHL) Terminal B/C
- Phoenix (PHX) Gate A7
- Washington, D.C. (DCA) Terminal B

Additionally, the following Admirals Club lounges will reopen as service centers to offer travel assistance.

- Atlanta (ATL) North Terminal, Concourse T
- Austin (AUS) Gate 22
- Nashville (BNA) Concourse C
- Boston (BOS) Terminal B
- Dallas (DFW)—Terminal D
- Houston (IAH)—Terminal A
- Pittsburgh (PIT) Main Lobby
- Raleigh-Durham (RDU) Terminal 2
- Orlando (MCO) Gate 55
- San Francisco (SFO) Terminal 1
- Orange County (SNA) Gate 8
- St. Louis (STL) Concourse C
- Tampa (TPA) Gate 85

To learn more about the health and well-being improvements at Admirals Club lounges, we encourage you to check our <u>Newsroom</u>.

We look forward to welcoming you and your travelers on board soon.

Sincerely,

Ann He
Account Manager, Southern China
American Airlines